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ANNUAL PROGRESS REPORT 2011



MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



Acknowledgement to Our Partners

National Partners

	Municipality of Ivano-Frankivsk		Municipality of Zhytomyr		Municipality of Rivne		Municipality of Kalynivka
	Municipality of Novograd-Volynskiy		Municipality of Galych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kagarlyk		Municipality of Dzhankoy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mogyliv-Podilskiy		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
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ROYAL NORWEGIAN EMBASSY

Acknowledgement to Our Partners

The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Galych, Novograd-Volynskiy, Mykolayiv, Kirovske, Hola Prystan', Kagarlyk, Voznesensk, Ukrayinka, Mohyliv-Podilsky, Vinnytsiy, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino, Bakhchysaray, Yevpatoria* and settlements *Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiy, Zuya* and *Novozerne*; *Parliamentary Committee on State Construction and Local Self-Government, Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine, Academy of Municipal Management, Institute of Chemical Technologies (Rubizhne) and National University of Water Economy and Nature Resource Management, Tavrian Ecologic and humanitarian Institute (Simferopol)* as well as the international partners, namely *Canadian International Development Agency, Swiss Agency for Development and Cooperation and Royal Norwegian Embassy in Ukraine*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

#	Activities	Up to 2011	Q1 2011	Q2 2011	Q3 2011	Q4 2011	Cum since
1	Area coverage						
a	Oblasts	12	-	-			12
b	Municipality	29	-	-			29
2	Institutional development						
a	Community-based organisations	552	23	18	12	31	636
b	Networks of schools and CBOs	13	-	-			13
c	Network of businesses	2	-	-			2
d	Network of NGOs	8	-	-			8
e	Municipal Sustainable Development Council (MSDC)	4	-	-			4
f	National Forum of Partner Municipalities (NFPM)	1	-	-			1
g	National Forum of Partner Universities (NFPU)	1	-	-			1
3	Membership						
a	Number of citizens – total	55018	1686	1792	1 441	5514	65451
i)	Women	31593	1024	791	820	3115	37343
ii)	Men	23425	662	1001	621	2399	28108
b	Schools	252	1		12		265
c	NGOs	92					92
d	Businesses	31					31
4	Human Resource Development						
a	Number of HRD activities carried out	427	22	23		15	487
b	Beneficiary/participating - total	11408	278	200		478	13275
5	Improving Living Quality of People						
a	Local community projects approved	272		10	12		294
b	Total cost of the projects (UAH '000)*	30767,83			2782,722		33550,552
i)	Community share	4114,38			449,982		4564,362
ii)	Municipality share	15238,08			1350,41		16588,49
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	10270,37			907,132		11177,502
iv)	Share from others	1145,1			75,198		1220,298
c	Status of project implementation						
i)	Amount released	28693,4	2509,3	0	2 000,00		33202,7
ii)	Completed projects						
d	Direct beneficiaries of the projects	218	-	-	19		237
i)	Women	167934	-	-	44 523		212457
ii)	Men	54927	-	-	18 632		73559
iii)	Children	43162	-	-	14 543		57705
6	Resource Mobilisation and Utilisation	Budget for 2011	Utilised in Q1	Utilised in Q2nd	Utilised in Q3rd	Utilised in Q4	Delivery,%
a	Rivne municipality	58570,9	4287,0	815,6	14,3	46517,9	91,2
b	Novograd-Volynsky municipality	19210,1				17832,6	95,6
c	Kirovske municipality	1761,6	583,9				35,5
d	Hola Prystan municipality	3149,3					0,0
e	Ukrainka municipality	2350,8					0,0
f	Zhytomyr municipality	114,2					0,0
g	Mohyliv-Podilsky municipality	1471,3					0,0
h	Novovolynsk municipality	3332,3				1567,2	48,4
i	Mykolayiv municipality	1040,7	440,1				45,2
j	Dolyna municipality	34569,2		15821,7	11427,5	3340,7	94,7
k	Saky municipality	18259,2	13095,4	7,2		1737,2	87,0
l	Ivano-Frankivsk municipality	24500,3	14798,2	1642,4	7,2		71,8
m	Dzhankoy municipality	13547,8			766,8	10767,2	89,0
n	Kagarlyk municipality	506,6					0,0
o	Tulchyn municipality	6963,7					0,0
p	Voznesensk municipality	17894,3			1192,7	14544,9	90,9
q	Rubizhne municipality	11407,0	1594,1	7865,0	752,1	323,6	98,8
r	Halych municipality	1079,7					0,0
s	Nizhnegirskiy municipality	781,8		695,6			95,2
t	Yevpatoria municipality	8915,6	551,4	1846,6	674,2	4851,8	92,9
U	Novoozerne municipality	1369,6	1254,0				98,0
v	Kalynivka municipality	3480,6				3041,3	90,0
w	Bakhchisaray municipality	6224,3				5235,3	90,0
x	UNDP	100000,0	1201,8	42055,4	27692,9	28063,4	99,0
v	SDC	274617,3	27878,2	45268,1	45783,3	96373,7	83,9
z	Norwegian Embassy	3299,9	137,5				4,5
	CIDA	77804,9	68542,7	1018,2	2658,1		99,3
	Total	696223,1	134364,2	117035,6	90969,0	234196,7	87,1

* 1 US Dollar = 8.00 UAH (December 2011)

A Glimpse of the Major Achievements of MGSDP in 2011

The main tasks during the year included:

- implementing activities in context of EDM Project;
- documenting the experiences on best models of local self-governance and decentralization;
- providing support to inter-municipal initiative on Solid Waste Management in Tulchyn;
- finalising and publishing analytical materials and recommendations on e-governance and Solid Waste Management;
- enhancing capacities of MSU personnel at MSU Conference and Annual Meeting of National Forum partner Municipalities;
- elaboration of the training programmes for ACMH managers and members;
- supporting initiatives on e-governance;
- supporting local community projects etc;

The main achievements during the year were:

1. Legal and Policy Reforms:

- On February 21-22, Olivier Adam, UN Resident Coordinator, UNDP Resident Representative in Ukraine, visited Lviv and Ivano-Frankivsk municipalities. Mr Adam appreciated the achievements of the municipalities in internalising the community-based local development approach in the context of UNDP/MGSDP;
- An analysis on improvement of energy efficiency of multi-apartment houses in Ukraine and development of a Concept paper for UNDP intervention are prepared by international expert;
- The policy paper and recommendations on e-governance and analytic research on Solid Waste Management in municipalities were published. The sets of recommendations were presented at national level through the strategic partners' network and during the nation-wide conferences/workshops. Consequently, some partner city councils initiated efforts and projects to introduce innovative practices of e-governance.
- On June 1-4, UNDP/MGSDP supported organisation of the all-Ukrainian workshop "2011 Sanochystka", initiated by the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine.
- On June 29- July 2, UNDP/MGSDP participated in the VII Municipal Hearing, held by the Association of Ukrainian Cities in Illichivsk (Odesa Region).
- On July 6-7, UNDP/MGSDP supported organisation the VI Annual Conference of Small Cities of Ukraine in Ukrayinka municipality (Kyiv region) devoted to the topic "Resource and Information-Analytical Support to the Activities of the City Mayors and Local Self-Government Bodies of Small Cities". In course of the conference, UNDP/MGSDP presented experience of Programme implementation in the cities and success stories of the partner municipalities.
- The Annual Meeting of the National Forum of Partner Municipalities was held in Yaremche (Ivano-Frankivsk Region) on 19-21 December and gathered more than 70 participants, representatives of UN Development Programme, the Cabinet of Ministers of Ukraine, UNDP/MGSDP, Swiss Cooperation Office and Ukrainian municipalities.

2. Institutional Capacity Development:

- 84 community-based organisations (CBOs) emerged in participation of 5750 women and 4683 men dwelling in 80 buildings;
- The toolkit "Measuring rule of law in public administration" elaborated by Research Working Group on Rule of Law of the Folke Bernadotte Academy's (Sweden) was piloted in Ukraine under UNDP/MGSDP support. The toolkit is applied in Lviv and Feodosiya (AR Crimea) municipalities. The housing and municipal economy was selected as a subject for study. UNDP/MGSDP provides support for implementation of the project in Lviv.
- A Consultant on Revision of the Academic Course "Sustainable Development of Society" has completed the assignment and on August 4, 2011 the course received a recommendation of the

Ministry of Education, Science, Youth and Sports of Ukraine for wider replication in Ukrainian academia.

- In 2011 MGSDP supported introduction of the municipal services quality management system in Lviv and Backhysaray and e-document flow in Voznesensk City Council.
- Upon the request of the Ministry of Regional Development and Construction, Housing and Municipal Economy of Ukraine, MGSDP supported elaboration of two Model educational programmes. The first programme will be applied for organizing of professional education for acquiring of qualification "Manager of multiapartment residential house". The second programme will be applied for organizing of advanced trainings for members of the executive boards of associations of co-owners of multi-apartment house (ACMHs). Both programmes will be applied by profile educational institutions providing in Ukraine "post-graduate" education approved by the Ministry of Education, Science, Youth and Sport and the Ministry of Regional Development, Construction and Housing and Municipal Economy. The contractor was selected for elaboration of the programmes, the works will be concluded in 2012.
- The inter-municipal cooperation initiative in Tulchyn Rayon was further supported in 2011. The meetings of the work group were held in Tulchyn and Kyiv, sociological survey in context of consultations at the planning stage of the project on SWM was held, pilot initiative to test the MSW collection system in five multi-apartment houses managed by local ACMHs was supported.
- On November 6-12 Leonid Tulovsky, MGSDP Quality Management Officer, and Volodymyr Khomko, Rivne city mayor, participated in the study tour on effective European practices of solid waste management to Switzerland, Austria and Germany.
- The Memorandum of Cooperation was signed between DesPro and MGSDP in order to ensure synergy between the projects.
- On October 12-15, Iryna Skaliy, UNDP/MGSDP Project Manager and Volodymyr Garazd, Dolyna City Mayor as a part of Ukrainian Delegation, participated in Regional Forum on Inter-Municipal Cooperation "Making Local Governments Work for the People" held in Skopje (Macedonia). As a result of the visit, the partnership between Ilinden municipality (Macedonia) and Dolyna was discussed, a possibility of joint activities of UNDP and CoE project in the area of inter-municipal cooperation were considered.

3. Every Drop Matters Sub-Project

- 14 trainings for school teachers on "Rational usage of water resources" held for 383 teachers;
- 5 trainings for pupils on "Responsible attitude to water resources" held for 127 pupils;
- Presentation of EDM project made at annual meeting of Aqua Club at Kyiv Water Information Center (March 2011) for 50 participants;
- Presentation of the EDM training course on rational water management made at the Scientific conference on Rational Management of Natural Resources (Lviv, 27-28 April) for 100 participants to facilitate informational lectures/brief training sessions on rational water management in context of the awareness component on rational water preservation within "Every Drop Matters" Project.
- 7 street-boards produced and 6 of them placed in the municipalities (Novograd-Volynskiy, Ivano-Frankivsk, Rivne, Dolyna, Tulchyn);

4. Improving Living Quality – Community Infrastructure Projects:

- During 2011, 16 projects were implemented in context of SDC support. Out of them Backhysaray, Dzhankoy, Kalynivka, Novovolynsk, Novograd-Volynskiy and Rubizhne submitted one project each. Dolyna, Voznesensk, Yevpatoria submitted 2 projects each and Rivne submitted 4 projects.
- The total cost of the SDC-supported projects reached UAH 1.99 mln, including UAH 353 thousand (17.7%) contributed by CBOs, UAH 1.0 mln (50.4%) contributed by the city councils, UAH 75 thousand (3.8%) contributed by third parties, UAH 559 thousand (28.1%) contributed by MGSDP (SDC Fund).
- 6 projects were implemented in context of EDM Project worth UAH 792 thousand, including UAH

97 thousand contributed by CBOs, UAH 348 thousand contributed by City Councils and UAH 348 thousand contributed by MGSDP (EDM Fund).

- During 2011 total amount of UAH 4.50 million was disbursed to the partner CBOs/networks, out of which UAH 2.51 million, or 56,0 %, came from the partner municipalities, UAH 1.25 million, or 28.0 %, came from SDC, UAH 591 thousand or 13.15 % came from CIDA, UAH 65.17 thousand or 2.0 %, came from the UNDP core fund and UAH 66.86 thousand came from Norwegian Embassy.
- In total, 237 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 46 projects are at the final stage of completion (average status 75-90%). 15 projects are implemented by less than 50%

5. Human Resource Development:

- 60 HRD activities were held during the year, out of which 33 were conducted by the MSUs of partner municipalities and 27 were conducted by the PMU/Kyiv.
- 1867 participants developed their capacity in HRD events, 44.8 % of men, and 55.2% of women.
- The HRD events were organised on creation and operation of ACMHs and other community-based organisations; raising public awareness on sustainable development; providing exposure to the community leaders and municipal officials to the project sites of the communities with practical experiences of applying the community-based approach;

6. Resource Mobilisation and Utilisation

- In total, USD 696 thousand was received from various donors, including USD 100.0 thousand from UNDP, USD 274. 6 thousand received from SDC, USD 3.3 thousand contributed by Norwegian Embassy and USD 77.8 thousand contributed by CIDA, 240.5 thousand contributed by municipalities.

7. Communication Results

- 188 media records were traced in 2011. Official web-sites were the most frequent source used to highlight the Programme activities – 97 out of 188 (51.6%) followed by national and local news papers (20.2%), local TV (16.5%) and radio (11.7%). The Project disseminated information through organizing Press Tour to promote internalization of Project approach by Rivne partner municipality, production of the knowledge management CD; expert blog and Facebook page.

8. Linkages for Synergy

- With SDC: for creating synergies in the field of supporting decentralization process in Ukraine.
- The project cooperated with other UNDP projects and UN agencies, Association of Small Cities of Ukraine, the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, NGO “Teachers for Democracy and Partnership”, National Academy of Public Administration, the Cabinet of Ministers of Ukraine (Department of local self-governance)

Outlook for 2012:

- Supporting policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiating policy dialogue/organising media events through organising round tables to promote local self-governance and municipal and housing reforms;
- Organise trainings for local/national civil servants in key issues of local self-governance;
- Elaborating and launching training programmes for leaders of ACMH and house managers in partnership with the Ministry;
- Supporting selected municipalities to introduce self-government innovations with social media engagement;
- Providing trainings for local leaders on O&M, house management and ACMHs;
- Conducting feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

TABLE OF CONTENT

Key Statistical Information on Programme Activities in 2011, ii

A Glimpse of the Achievements of MGSDP in 2011, iii

Abbreviations, vii

I. Context, 1

- 1.1 Programme Genesis, **2**
- 1.2 Main Results, **3**
- 1.3 Programme Area, **4**

II. Programme Achievements, 6

- 2.1 Development Results, 7**
 - 2.1.1 Legal and Policy Reforms, 9**
 - 2.1.2 Institutional Capacity Development, 14**
 - 2.1.3 Every Drop Matters Sub-Project, 20**
 - 2.1.4 Local Sustainable Development Initiatives, 22**
 - 2.1.5 Human Resource Development, 28**
- 2.2 Management and Effectiveness, 32**
 - 2.2.1 Partnerships/Linkages, 32**
 - 2.2.2 Communication Results, 32**
 - 2.2.3 Resource Mobilisation and Utilisation, 34**
 - 2.2.4 Programme Reviews, 38**

III. Lessons and Opportunities, 39

- 3.1 Taking Stock of the Experience, **40**
- 3.2 Outlook for future, **40**

Annexure,

- 1. Financial Status of Local SD Initiatives undertaken by Local Partners (2009 Agreements), **43**
- 2. Financial Status of Local SD Initiatives undertaken by Local Partners (2010 Agreements), **44**
- 3. Financial Status of Local SD Initiatives undertaken by Local Partners (2011 Agreements), **46**
- 4. Local Sustainable Development Initiatives: Cost-Sharing, **47**
- 9. Programme Support Team and contacts, 60**

List of Tables

- 1. Achievement of MGSDP Development Targets in 2011, **8**
- 2. Institutional Development in the Partner Municipalities in 2011, **14**
- 3. The Local community SD projects approved for support in 2011(in context of SDC),**21**
- 4. The Local community SD projects approved for support in 2011(in context of EDM), **24**
- 5. Project Proposals: Estimated Cost and Cost-Sharing ('000 UAH), **25**
- 6. Status of Projects' Completion (2004-2011), **27**
- 7. HRD Activities in 2011, **28**
- 8. Schedule of EDM Trainings for teachers, **30**
- 9. Schedule of EDM Trainings for pupils, **30**
- 10. Number of Media Records in 2011, **33**
- 11. Resource Mobilization and Utilisation in 2011 by Donor, USD, **35**
- 12. Resource Utilization in 2011 in the framework of Every Drop Matters Project, USD, **36**

List of Maps

1. MGSDP Programme Area, **3**
2. Location of the Programme area in AR Crimea by year of partnership, **4**

List of Boxes

1. The Multi-Apartment House in Rivne Got a Second Life, **23**

List of Charts

1. Vision of MGSDP Activities for 2011, **7**

ABBREVIATIONS

AI	Academic Institutions
ACMH	Association of Co-Owners of Multi-Apartment House - is a non-profit union, which is created by owners of residential living premises and non-residential premises situated in multi-apartment house for facilitating operation of shared property and management, servicing and operating indivisible and mutual property
HCSMO	Housing communal services municipal organisation (known as ZhEK)
PO	Public organization
CBO	Community-Based Organisation
CIDA	Canadian International Development Agency
CSA	Cost Sharing Agreement
ICT	Information and Communication Technologies
UMDG	Ukrainian Millennium Development Goals
MGSDP	Municipal Governance and Sustainable Development Programme
MSU	Municipal Support Unit
NGO	Non-Governmental Organization
SD	Sustainable Development
SDC	Swiss Agency on Development and Cooperation
SME	Small and Medium Enterprises
UAH	Ukrainian Hryvna
UNDP	United Nations Development Programme

Chapter ONE

CONTEXT

- 1.1 Programme Genesis, 2**
- 1.2 Main Results, 3**
- 1.3 Programme Area, 4**



1.1 PROGRAMME GENESIS

Background

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004, as a preparatory phase, to develop a participatory and transparent mechanism for localizing the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP.

MGSDP is a part of Local Development Programme of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme and Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

Goal, Strategy and Implementation Arrangement

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction and Local Self-Governance; Ministry of Regional Development and Construction and Housing and Municipal Economy of Ukraine. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

Development of local communities' competence to solve local problems

- Supporting formation of participatory community-based organisations in urban Ukraine (Associations of Co-Owners of Multi-Apartment Houses, Service Cooperatives, Civil-Society Organisations (SCOs) of schools and kindergartens and their Networks).
- Development capacities of local communities to transparently define and implement local SD initiatives in partnership with local authorities.
- Supporting multi-sectoral (social, economic and environmental) initiatives on sustainable development through seed grants based on cost-sharing principle.

Strengthen capacity of municipal governments for better service delivery

- Institutional capacity development (establishing Municipal Units for Supporting Community Initiatives and training them to successfully fulfil their tasks).
- Advisory services, trainings, logistics support for strategic planning, introduction of quality management system for municipal services according to the international ISO standard,

conduction of public hearings and integration of community plans into the local development plans.

- Support municipalities to introduce e-governance, innovative practices of solid waste management, energy efficiency, housing reform etc
- Information-communication technologies — support to creation of modern official web-pages for effective communication of local authority and communities.
- Support for inter-municipal cooperation between partner municipalities
- Exposure visits for municipal officials for learning successful experience in the implementation of the community-based local development approach, East-West exchange visits to learn experience and practice of local self-governance.
- Raising public awareness on MDGs, sustainable development, energy efficiency and human development

Activities in policy and legislation

- Accumulation and promotion of experiences in decentralization and local self-governance all over Ukraine (through research, seminars, conferences, round table discussions etc).
- Cooperation with the Committee of the Parliament of Ukraine on State Development and Local Self-Governance, the Ministry of Regional Development, Construction Housing and Municipal Economy of Ukraine of Ukraine, fostering reforming of local administration and decentralisation in Ukraine.
- Analytic research of the state of local self-governance, involvement of communities in the decision making process on the local level.
- Consulting for the state authorities to improve housing and municipal service provision.
- Trainings for officials working in central and local government bodies on “Decentralization and Effective Local Self-Government” course, approaches for community participation in the decision making in development processes, elaboration of local strategies for sustainable growth.
- Preparation of future generation to be competent in questions of community-based development approach, global problems of humanity and sustainable development via introduction of the educational course “Sustainable Development of Society” in Ukrainian institutions of higher education.

1.2.MAIN RESULTS OF THE 8 YEARS PERIOD

Municipal Governance and Sustainable Development Programme can share truly unique experience collected in 29 cities and towns which became partners during these 8 years of cooperation.

Community level: Municipal Support Units (MSU) to mobilise local communities and support their local sustainable development projects created in 29 partner municipalities. Due to MSU activities, over 636 organisations of citizens created primarily in housing and education sector; living conditions of more than 212 thousand urban citizens improved through seed grants to over 294 community projects implemented under cost-sharing principle.

In total UNDP provided seed funds to support **294** projects aimed at improving local infrastructure and promoting overall sustainable development. The total cost of these projects reached UAH 33.5 mln. These projects directly improved the quality of life for more than **212000** people. Programme’s generated experience shows that Association of Co-Owners of Multi-Apartment House (ACMH) is a legal arrangement for citizens’ organisation for ownership, operation and maintenance of created/rehabilitated infrastructures.

Municipal level: Capacity of municipal officials, civil servants and future generation developed (over 13’000 beneficiaries) to widely apply the community-based development approach to local development. Capacity of municipal governance for better service delivery and wide engagement of local communities into decision-making process strengthened through supporting elaboration of Strategic Development Plan for 1 municipality, introduction of quality management system for municipal services in accordance with ISO 9001:2008 for 6 municipalities, improving e-governance through creation of official web-sites to 18 municipalities, etc.

UNDP/MGSDP strengthens East-West cohesion by promoting information and experience exchange among authorities and community-based organisations from cities in Eastern and Western Ukraine. In this regard, the Programme supported 9 exchange visits, including participation of 321 officials (mayors, deputy mayors, and various department heads), representatives of academia and local communities from 20 regions of Ukraine.

In 2010-2012, the Project under SDC support is working out the project of inter-municipal cooperation on solid waste management in Tulchyn Rayon which is unique for Ukraine and once implemented will improve the quality of services related to collection, recycling and disposal of residential solid waste for more than 30 thousand residents of the rayon.

In addition to infrastructure development projects, MGSDP also promoted gender equality and raised awareness on crucial sustainable development issues, HIV/AIDS prevention, human rights, consumer rights, energy efficiency in 12 cities. The Project supported introduction of education for sustainable development at schools in order to prepare future generation with proper attitude towards resources and environment.

National level: National policy dialogue supported through recommendations to the Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine on housing reform through associations of co-owners of multi-apartment houses creation and functioning, solid waste management systems in municipalities and role of urban population in separate waste collection; support to the effort of the Ministry of Regional Development and Construction on inter-municipal cooperation; e-governance; contribution to Parliamentary Hearings on important agenda of local self-government etc.

1.3. PROGRAMME AREA

The Programme is operational in 23 municipalities and 5 settlements from 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dzhankoy, Shcholhine, Bakhchysaray and Yevpatoria and settlements Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiyi, Zuya and Novoozerne (AR Crimea).

Map-1 shows location of the Programme area in Ukraine by year of partnership.



Map 1: MGSDP Programme Area

Where: ● - Pilot partner municipalities 2004

- - Partner municipalities 2005
- ▲ - Partner municipalities 2006
- ◊ - Partner municipalities 2007
- ◊ - Partner municipalities 2008
- ▭ - Partner municipalities 2009
- ▲ - Partner municipalities 2010



Map-2: Location of the Programme area in AR Crimea by year of partnership

Where:

- ◊ - Partner municipalities 2007
- ◊ - Partner municipalities 2008
- ▭ - Partner municipalities 2009

Chapter TWO

PROGRAMME ACHIEVEMENTS

2.1 Development Results, 7

2.1.1 Legal and Policy Reforms, 9

2.1.2 Institutional Capacity Development, 14

2.1.3 Every Drop Matters Sub-Project, 20

2.1.4 Local Sustainable Development Initiatives, 22

2.1.5 Human Resource Development, 28

2.2 Management and Effectiveness, 32

2.2.1 Partnerships/Linkages, 32

2.2.2 Communication Results, 32

2.2.3 Resource Mobilisation and Utilisation, 34

2.2.4. Programme Reviews, 38

2.1 DEVELOPMENT RESULTS

In 2011, the UNDP/MGSDP focused on implementing activities in context of EDM Project; documenting the experiences on best models of local self-governance and decentralization; providing support to inter-municipal initiative on Solid Waste Management in Tulchyn; finalising and publishing analytical materials and recommendations on e-governance and Solid Waste Management; enhancing capacities of MSU personnel at MSU Conference and Annual Meeting of National Forum partner Municipalities; elaboration of the training programmes for ACMH managers and members; supporting initiatives on e-governance; supporting local community projects etc.

The planned results in these areas are given on the Chart – I:

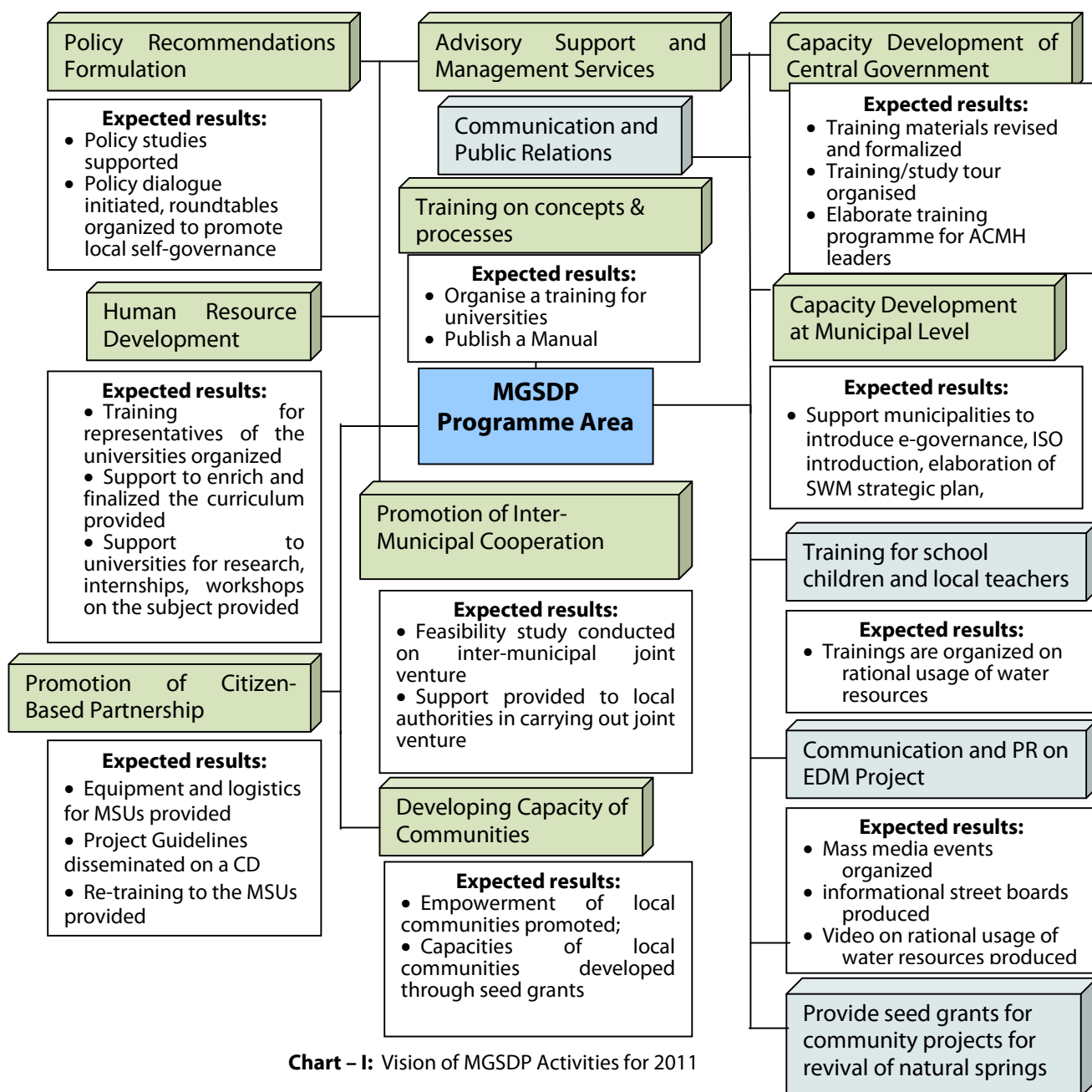


Chart – I: Vision of MGSDP Activities for 2011

The progress in these areas is being traced through monitoring the targets identified in the work plan Table - I).

Table – I: Achievement of MGSDP Development Targets in 2011

SN	Outputs	Supporting donor	Annual Target	Achievements In 2011	%
1.	Improved capacity of central government to decentralize fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC	<p>1. Two sets of recommendations/ policy proposals on improved public service delivery (ISO, e-governance) elaborated</p> <p>2. Three roundtables (including NFPM), meetings of working groups on local self-governance & municipal/housing reforms, decentralisation supported</p> <p>3. One training course on key issues of local self-governance elaborated and launched in partnership with NAPA</p> <p>4. At least 50 national/local civil servants (men & women) trained on key issues of local self-governance</p> <p>5. One training programme for leaders of condominiums and house managers elaborated</p> <p>6. Two best models of good governance developed under Project support recognised on national level for further dissemination and replication</p> <p>7. A curriculum on sustainable development is recognised by the Ministry of Education of Ukraine for wider dissemination</p>	<p>1. Two sets of recommendations elaborated (on e-governance and SWM) and disseminated through all municipalities of Ukraine</p> <p>2. Five roundtables on housing and municipal economy supported</p> <p>3. One training module on key issues of local self-governance elaborated and launched in partnership with NAPA and DesPro</p> <p>4. 110 national/local civil servants (men & women) trained on key issues of local self-governance</p> <p>5. Two training programmes for leaders of condominiums and house managers are in final process of elaboration.</p> <p>6. Two best models of good governance (SWM and water supply) developed under Project support recognised on national level for further dissemination and replication</p> <p>7. A curriculum on sustainable development is recognised by the Ministry of Education and Science, Youth and Sports of Ukraine for wider dissemination</p>	<p>100</p> <p>250</p> <p>100</p> <p>220</p> <p>200</p> <p>100</p> <p>100</p>
2.	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic	UNDP, SDC, partner city councils	<p>1. 2 municipalities where innovative governance practices (e-governance, ISO or energy saving etc) introduced</p> <p>2. At least 80 local leaders and regional/local officials (men & women) trained on O&M, house management and peculiarities of condominiums</p> <p>3. 1 inter-municipal initiative on solid waste management forged and supported</p>	<p>1. 2 municipalities where innovative governance practices (e-governance in Voznesensk and ISO in Backchysaray) introduced</p> <p>2. 240 local leaders and regional/local officials (men & women) trained on O&M, house management and peculiarities of condominiums</p> <p>3. 1 inter-municipal initiative on solid waste management initiated</p>	<p>100</p> <p>300</p> <p>100</p>
3.	Enhanced capacity of communities to improve their local social,	UNDP, SDC, CIDA	<p>1. At least 30 community-based organisations created</p> <p>2. Out of them at least 20 condominiums created</p> <p>3. At least 200 condominium</p>	<p>1. 84 community-based organisations created</p> <p>2. Out of 84 CBOs 69 condominiums created</p>	<p>280</p> <p>345</p>

economic and environmental conditions		members (men & women) trained on O&M, house management, peculiarities of condominiums	3. 240 MSU-members (men & women) trained on area based approach and participatory planning	140
		4. At least 50 MSU-members (men & women) trained on area based approach and participatory planning	4. At least 110 MSU-members (men & women) trained on area based approach and participatory planning	220
		5. At least 100 community members (men & women) targeted by sensitization workshops on human development agenda	5. 383 teachers and 125 pupils benefited from trainings on rational water usage	508
		6. At least 10 local SD initiatives in housing and municipal sector supported and at least 500 persons benefited	6.16 community projects supported benefiting 5574 people	160

Description of the Programme achievements is given in subsequent section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section "Legal and Policy Reforms" (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section "Institutional Capacity Development" (2.1.2); sub-section "Local Sustainable Development Initiatives" (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD (2.1.4); activities on advisory support for municipal governance and project management are reflected in the section on "Management and Effectiveness" (2.2).

2.1.1 LEGAL AND POLICY REFORMS

Lessons learned at the local level on community-based development in Ukraine, especially in the field of decentralization and local self-governance, are brought by the Programme for policy dialogue and policy improvement. It is done through policy studies, seminars, conferences, roundtables etc.

Major Activities on Legal and Policy Reforms

To improve legal and regulatory environment for local sustainable development initiatives, joint local development planning and financing, major activities undertaken during the year included: 1) The visit of UN Resident Coordinator to Lviv and Ivano-Frankivsk was organised; 2) An analysis on improvement of energy efficiency of multi-apartment houses in Ukraine and development of a Concept paper for UNDP intervention is prepared; 3) Two sets of policy recommendations developed under MGSDP support and presented at national level; 4) UNDP/MGSDP shared experience at 2011 Sanochystka seminar in Berdyansk; 5) UNDP/MGSDP supported organisation of the Congress on Housing and Municipal Economy; 6) UNDP/MGSDP supported local self-governance discussion in Illichivsk; 7) UNDP/MGSDP shared experience of supporting the communities for small cities' sustainable development; 8) Meeting of the National Forum of Partner Municipality;

A) UN Resident Coordinator appreciated achievements of Lviv and Ivano-Frankivsk in the implementation of innovative local development projects under UNDP support

On February 21-22, **Olivier Adam**, UN Resident Coordinator, UNDP Resident Representative in Ukraine, visited Lviv and Ivano-Frankivsk municipalities. Mr Adam appreciated the achievements of the municipalities in internalising the community-based local development approach in the context of UNDP/MGSDP.

During his visit to Lviv, **Olivier Adam** met with local authorities and visited the Resource Center for Support of Associations of Co-Owners of Multi-Apartment Houses (ACMHs) and Center for servicing city residents.



Photo-1: Olivier Adam, UN Resident Coordinator, UNDP Resident Representative in Ukraine during the meeting with Ivano- Frankivsk local authorities

Mr Adam also praised the efforts of Lviv municipality in sharing experience with other cities of Ukraine and other countries.

On February 22, **Olivier Adam**, visited the municipality of Ivano-Frankivsk and met **Victor Anushkevychus**, Ivano-Frankivsk Mayor and his team and marked internalization of community based local development approach for implementation of joint socio-economic and environmental initiatives. More information can be found at UNDP/MGSDP web-site: http://msdp.undp.org.ua/index.php?news_id=158&language=eng

B) An analysis on improvement of energy efficiency of multi-apartment houses in Ukraine and development of a Concept paper for UNDP intervention is prepared

Tzveta Naniova, an international expert from Bulgaria was invited by UNDP Country Office as a Consultant. She performed the situational analysis in multi-apartment housing sector of Ukraine, and determined the areas for potential intervention of UNDP through development of policies /procedures/awareness campaigns/ seed grants/other forms of assistance to promote energy efficiency in multi-apartment housing sector of Ukraine. The Consultant concluded that the necessity for reforms and energy efficient housing renovation is acknowledged by the Government (National and Local) and Donors. However, all donor projects were implemented at the level of pilots. There was not yet a functioning model to allow a sustainable process of large scale renovation of multi-apartment buildings. The expert concluded that relevant experience in Ukraine had been accumulated with the implementation of the "Municipal Governance and Sustainable Development Program" (MGSDP) in the area of community development in the big and medium sized cities, suggested facilitation of the partnership between of Homeowners' Associations local governments on the issue of partial housing renovation and some energy saving measures.

C) Two sets of policy recommendations developed and presented at national level

Producing policy paper and recommendations on e-governance

MGSDP issued a publication "Electronic Governance in Ukraine – Effective Governance for City Residents" which summarized the experience of the Project on introduction of information and communication technologies into operation of the city councils. The policy paper analysed the tendencies in e-governance development in Ukrainian municipalities, information and communication and legal regulation of e-governance. The recommendations for local self-governance bodies were based on Forum on e-governance held by MGSDP in 2010. The publication can be downloaded at Project web-page (English version) <http://msdp.undp.org.ua/data/publications/postranichno.pdf>

Analytic research on Solid Waste Management in municipalities

The Project supported elaboration of the analytic research “Systems of Solid Waste Management in Ukrainian Municipalities and Role of Urban Population in Separate Collection of Garbage. Recommendations for Local Self-Governance Bodies”. The publication revises the regulations of the EU on SWM and analyses current condition and problems of SWM in Ukraine. The publication defines the role of ACMHs in separate garbage collection, rules of service provision on transportation of solid waste. The policy paper can be reviewed at http://msdp.undp.org.ua/data/publications/swm_policy_paper.pdf

The sets of recommendations were presented at national level through the strategic partners’ network and during the nation-wide conferences/workshops. Consequently, some partner city councils initiated efforts and projects to introduce innovative practices of e-governance.

During 2011, UNDP/MGSDP actively cooperated with the Ministry of Regional Development, Construction and Housing and Municipal Economy, Association of Small Cities of Ukraine, Parliamentary Committee on State Construction and Local Self-Governance. As a result of each conference the recommendations on fostering reforms of local self-governance, decentralization and housing and municipal economy were prepared involving best international and Ukrainian experts and submitted to the Government of Ukraine, the President of Ukraine and responsible agencies.

D) UNDP/MGSDP shared experience at 2011 Sanochystka seminar in Berdyansk

On June 1 - 4 the UNDP/MGSDP took part in the all-Ukrainian workshop “2011 Sanochystka”, initiated by the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine under the MGSDP support. The event was aimed at discussion of solid waste management policy, approaches and new technologies. The participants also considered national and international experience.

Within the framework of the event the UNDP/MGSDP shared its experience on successful realization of the solid waste management projects and shared analytical research on solid waste management and included recommendations for local authorities how to tackle it.

E) UNDP/MGSDP supported the Congress on Housing and Municipal Economy



Photo-2: The participants discussed modern technologies of tap water purification, utilization of precipitation, energy saving, housing reformation, water resources and ecology protection, investments into plumbing modernization

On June 6 to 10 the UNDP/MGSDP participated in the Congress on housing and municipal economy, held by the Ministry of Regional Development, Construction and Housing and Municipal Economy in Yalta. The event included the participants from the Ministry of Ecology and Natural Resources, Ministry of Economic Development and Trade, Ministry of Health protection, Emergency Ministry, Ministry of Energy and Mining, National Academy of Sciences, State Agency on Water Resources, State Agency on Energy Efficiency and Saving. Within the framework of the event the exhibition on water equipment was held. The main speeches and recommendations of the conference were

collected and published in a book, which also included MGSDP experience on implementing community projects on water and sanitation applying social mobilization and participatory approach. More information available at Project web http://msdp.undp.org.ua/index.php?news_id=188

F) UNDP/MGSDP joined local self-governance discussion in Illichivsk

On June 29 - July 2 the UNDP/MGSDP supported the VII Municipal Hearing, initiated by the Association of Ukrainian Cities in Illichivsk (Odesa Region). The event aimed at discussion of local self-government and decentralization at the expert level. Representatives of the local and state authorities and international organizations participated in the event.



Photo-3: Experience of UNDP/MGSDP was presented at the VII Municipal Hearings

Within the framework of the event the participants discussed the details of the state policy, in particular with regard to local budget and taxes, housing and municipal economy, land issues. The 2011 – 2015 Strategy on Local Economic Development of the Association of Cities of Ukraine was presented. Experience of Municipal Governance and Sustainable Development Programme on introduction of municipal quality system according to the international standard ISO 9001/2008 in Ukrainian cities was presented during the Summer School on Quality Municipal Governance.

G) UNDP/MGSDP shared experience of supporting the communities for small cities' sustainable development

On July 6-7, in Ukrayinka municipality (Kyiv region) the VI Annual Conference of Small Cities of Ukraine was held, devoted to the topic "Resource and Information-Analytical Support to the Activities of the City Mayors and Local Self-Government Bodies of Small Cities". In course of the Conference, UNDP/MGSDP presented experience of Programme implementation in the cities and success stories of the partner communities.

The conference gathered more than 100 representatives of bodies of local self-government of the small cities, representatives of the central authorities and donor agencies. The conference was of a particular importance because after the recent local elections about 60% of the new city mayors were elected.

During the section on housing and municipal economy, **Natalia Oliynyk**, Director of the Department for Strategy of Reforming the Housing and Municipal Economy of the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, presented the joint plans of cooperation between UNDP/MGSDP and the Ministry on development of the model programmes for raising the professional qualification of the heads of the associations of co-owners of multiapartment houses and for acquiring the qualification of the "house manager".

Under the situation of lack of budget resources, best practices of solving typical problems of cities, innovative tools for mobilizing the local communities are of a particular importance for the managers of the local self-government bodies. Many of them are developed by the partner municipalities of UNDP, and were presented by **Olena Ursu**, MGSDP Governance and Sustainable Development Expert. With this purpose, the proposals for strengthening the local self-government which will help small cities to become more powerful were elaborated as the result of the 6-th Annual Conference of the small cities. They are defined in the Resolution of the conference which was sent to the President of Ukraine, Verkhovna Rada of Ukraine and the Cabinet of Ministers of Ukraine. The text of the Resolution can be found here: http://astu.com.ua/news/rezoljucija_ukhvalena_uchasnikami_vi_shhorichnoji_konferenciji_malikh_mist_ukrajini/2011-07-11-96

H) Meeting of the National Forum of Partner Municipalities

The Annual Meeting of National Forum of Partner Municipalities was held in Yaremche (Ivano-Frankivsk Region) on 19-21 December and gathered more than 70 participants, representatives of UN Development Programme, the Cabinet of Ministers of Ukraine, UNDP/MGSDP, Swiss Cooperation Office and representatives of Ukrainian municipalities. In the process of discussion, the participants of the Forum worked out the following recommendations which were taken by the management of UNDP and other donor organizations while elaborating strategy for 2012 and beyond:

1. Continue providing support to City Councils in realisation of projects in the area of electronic governance, namely, introduction of electronic document flow and provision of online services for citizens.
2. Actively support inter-municipal cooperation, in particular through exchange of experience between municipalities, joint initiatives of municipalities and adjacent rayons, especially in the area of solid waste management.
3. Strengthen capacity of Municipal Support Units to act as Resource Centers for community based local development.



Photo- 4: The seventh meeting of the National Forum of partner municipalities gathered more than 70 participants

4. Provide capacity building activities not only for employers of Municipal Support Units, but also for other officials of local authorities, namely deputies of City Councils. Developed educational projects and programmes should be practical.
5. Develop short-term practical training courses for managers of multiapartment residential houses and conduct these trainings in cooperation with educational institutions, local authorities and non-governmental organisations of ACMHs (associations etc.).
6. Consider appropriateness of supporting initiatives on development of the SmartCity concept with possibility of conduction of educational and practical event in Vinnytsia municipality.
7. Devote priority attention to development and support of functioning of associations of co-owners of multiapartment houses (support to ACMHs projects on repair of roofs, construction of water supply and sewage systems, insulation etc.).
8. Provide support to cities in the area of energy efficiency; in particular participate in developing the energy plans for the cities, support conduction of energy audits in the cities, complex repair of buildings, and work in the framework of Covenant of Mayors as a basis for introduction of interesting ideas.
9. Consider possibility to support initiatives with citizens' involvement into solving problems in the area of health protection, development of touristic potential of cities etc.
10. In the framework of "Every Drop Matters" project consider the possibility to support projects not only in the area of water resources protection but also in the area of environment protection in general.
11. Devote priority attention to work in the area of developing legislation in order to institutionalize the achievements on the local level. Bring practical experience into legislation and on the level of police development.
12. Jointly with the Secretariat of Cabinet of Ministers of Ukraine take part in elaboration of Action Plan for international projects regarding support and mobilisation of resources for the territorial communities of Ukraine, willing to merge.
13. Elaborate the mechanism of formation of inter-municipal funds for solving problems of municipalities.
14. Pay attention to initiatives on knowledge management as a way to exchange experience and disseminate information on project's activities.

15. Conduct analysis of existing international practices regarding promoting reprocessing of SW, construction of waste processing plants, water-purifying constructions etc. and consider developing the program or a system of activities on promoting SW reprocessing jointly with the Ministry of Regional Development, Construction and Housing Economy of Ukraine (profile department).

16. Jointly with the Ministry of Regional Development, Construction and Housing Economy of Ukraine elaborate a model/mechanism of ACMHs support.

The conclusions and recommendations can be found at the Project web-site http://msdp.undp.org.ua/data/publications/edm_annual_report_2011.doc

More information on the meeting can be found at project web-site http://msdp.undp.org.ua/index.php?news_id=193

2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilizing local communities of citizens to create community-based organisations (Associations of Co-Owners of Multi-Apartment Houses, their federations, Public Organisations of schools and kindergartens and Service Cooperatives). It also assists academic institutions, NGOs and small/ medium businesses to create their respective networks. These self-governing institutions are founded on the principles of good governance. They join with city council, regional/ rayon bodies in making joint vision about sustainable development of their cities. Followings are the major activities carried out during the year in this respect:

A) Institutional Development at the Local Level

The project holds dialogues with the stakeholders, provides assistance in forming the citizen-based organizations or networks, developing their capacity on participatory governance, institutionalisation (official recognition) of their structures. The Project and MSU Teams organise capacity development trainings for local communities. The achievements in the area of the institutional development in the partner municipalities gained during 2011 are given below:

- 84 community-based organisations (CBOs) emerged in participation 5750 women and 4683 men (80 buildings);

Relevant data on institutional development is given in Table – II. The Table reflects data for 12 partner municipalities which achieved some growth during the year.

Table – II: Institutional Development in the Partner Municipalities in 2011

SN	Municipality	Community-based organizations (CBOs)	Members of CBOs	Women	Men	No of buildings	No. of school members
1	Total until 2011	552	55530	31858	23635	1494	252
2	Development in the municipalities						
2.1	Dolyna	7	180	100	80	7	1
2.2	Dzhnakoy	7	598	490	108	2	
2.3	Ivano-Frankivsk	4	205	112	93	4	
2.4	Kirovske	15	2814	1571	1243	15	1
2.5	Saky	1	899	573	326	1	2
2.6	Voznesensk	5	365	220	145	5	
2.7	Kalynivka	2	56	36	20	2	1
2.8	Rivne	25	2796	1324	1472	25	
2.9	Yevpatoria	1	58	25	33	1	
2.10	Rubizhne	5	320	185	135	5	8
2.11	Mykolayiv	2	1590	762	828	2	
2.12	Lviv	10	552	352	200		
3	Total in 2011	84	10433	5750	4683	80	13
4	Total 2004-2011	636	65963	37608	28318	1563	265

The number of CBOs established in 2011 grew 24% compared to 2010 and more municipalities reported about establishment of ACMHs compared to 2010. This means that more and more people become exposed to MGSDP approach and reveals success of MSU work at the municipalities.

B) Application in Ukraine “Measuring rule of law in public administration: tool”

International mission on introduction of the toolkit “Measuring Rule of Law in Public Administration” visited Ukraine. The participants of the mission included **Shane Quinn**, consultant of Folke Bernadotte Academy (Sweden), **Per Bergling**, Professor of Law, Principal Legal Adviser, **Folke Bernadotte** Academy and **Patrick Keuleers**, Senior Policy Adviser, UNDP Bureau for Development Policy, New York. As part of the mission the participants met representatives of the Committee of Verkhovna Rada of Ukraine on State Building and Local Self-Governance, the Association of Ukrainian Municipalities and the Academy of Municipal Management. The toolkit was elaborated by Research Working Group on Rule of Law of the Folke Bernadotte Academy’s (Sweden) in context of the Project, to which the Ministry of Foreign Affairs of Sweden delegated this task.

UNDP/MGSDP initiated application of the “Measuring rule of law in public administration” tool in its partner municipalities. As the initial phase of this activity, the Programme supported translation of the toolkit into Ukrainian. The text of the toolkit is available at UNDP/MGSDP web-site: http://msdp.undp.org.ua/data/publications/measuring_rule_of_law_in_public_administration_guide_and_tool_for_assisted_self-assessment_18_june_2010.pdf. This activity supplements MGSDP efforts to promote good governance principles as a transversal theme into its activities. The toolkit is applied in Lviv and Feodosiya (AR Crimea) municipalities. The housing and municipal economy was selected as a subject for study. UNDP/MGSDP provides support for implementation of the project in Lviv. Major activities will be conducted in 2012.

C) University Curriculum on Community-Based Sustainable Development

The original academic course “Sustainable Development of Society” was developed by the Academy of Municipal Management under UNDP/MGSDP support in 2007. The goal of this course is to train current and future generations of civil servants, policy makers, CSOs, private sector, representatives of academia and scientific community on concepts and processes of participatory and sustainable local development. During 2007-2009, the Programme established partnership with four Ukrainian universities for introducing the course into their official curricula.



Photo- 5: The conference revealed that Ukraine is the only country to include sustainable development issues into education programs of all levels, starting with elementary school, secondary school and all the way to high education

Having collected feedback from piloting the course by Ukrainian universities, as well as in light of the new important experiences generated by UNDP-implemented projects in the area of community-based local development, revision of the course was initiated by UNDP/MGSDP in 2011.

A Consultant on Revision of the Academic Course “Sustainable Development of Society” has completed the assignment and on August 4, 2011 the course received a recommendation of the Ministry of Education, Science, Youth and Sports of Ukraine for wider replication in Ukrainian academia. The Manuals were published (500 copies) which were disseminated in Ukrainian universities upon request.

The experience of the project was presented to 70 principals and teachers of secondary schools of Ternopil, Rivne, Zhytomyr, Donetsk, Dnipropetrovsk and Kyiv region at the scientific-practical conference “Theory and Practice of Education for Sustainable Development of Ukraine” held in

Ternopil on September 22, 2011. More information is available at project web-site http://msdp.undp.org.ua/index.php?news_id=179

C) E-Governance

MGSDP supports improvement of municipal services through introduction of elements of e-governance. The Project supported introduction of the municipal services quality management system in 6 municipalities (Voznesensk, Dolyna, Kirovske, Novograd-Volynskyi, Lviv, Bakhchysaray) and e-document flow in Voznesensk City Council.

E-document flow in Voznesensk. Once implemented, e-document flow will raise the level of transparency of local authorities, enhance community participation in local decision-making process, reduce administrative barriers and time of service provision. Total cost of the project is UAH 207335, including contribution of UNDP (from SDC Fund) UAH 99400 and City Council UAH 107935. The project will be implemented from November 2011 to November 2012. The project will benefit 37 thousand residents of Voznesensk municipality and 130 staffs of the city council and its executive committee.

ISO 9001/2008 in Lviv. In 2010-2011, Lviv City Council applied for support in introduction of system ISO 9001:2008 for raising effectiveness of City Council operation, transparency of decision-making process and enhancing capacity of City Council personnel. In the past, the management system in Lviv City Council did not fully meet the needs of population, because there were no clear algorithms for administrative services provision, local population was not informed enough about the procedures of the City Council and there were no clear instructions for city administration personnel and authorities.

Total cost of the project is UAH 100 thousand, which includes the cost of trainings, equipment, consultancy services and information materials. Introduction of system ISO will improve the work conditions for 1325 specialists of the City Council and raise the quality of municipal services for 800 thousand Lviv City residents.

The project envisaged elaboration of 8 Guidelines on Quality; introduction of the automated system for description of the processes and an electronic model of the processes of the Lviv City Council; conduction of trainings for the City Council personnel on methodology of quality management system and basic requirements of ISO 9001:2008; and organisation of the audit of the quality management system. Based on its results, Lviv City Council will obtain the certificate of correspondence of its quality management system for municipal services in accordance with ISO.

Most of the project activities were implemented in 2011. The next step should be an audit and finalisation of certification process.

ISO 9001/2009 in Bakhchysaray. The quality management system certified by independent auditor on the compliance to SSTU ISO 9001:2009 standards is being introduced in the departments of the executive committee of Bakhchysaray city council. The population of Bakhchysaray municipality (27 thousand persons), and local government structure (26 staffs of the city council and its executive committee), as well as private entrepreneurs (5561 physical persons and 805 small enterprises) will be direct beneficiaries of the project. The process of documents proceeding is expected to be shortened. The decision making process will become more transparent and shorter. Receipt of feedback from the population will be established and their needs will be effectively considered. The services will be provided more effectively and of higher quality.

The executive committee of the city council will create the One-stop-shop window centre for provision of municipal services and similarly functioning Registration Office for business. The community of the city will control the quality of service provision through public hearings and providing their feedback during the constant surveys to assess the level of citizens' satisfaction.

Bakhchysaray Municipality will get the certificate of correspondence to the state quality standard ISO 9001:2009 and as a result the city will become more attractive for national and foreign investors.

D) Partner municipalities actively internalize community-based approach to local development

One of the indicators of internalisation of Programme approach are the projects implemented by local communities and city councils without UNDP support using Programme principles.

Rivne municipality is a leader in internalisation of MGSDP approach. In 2009 to achieve local sustainable development, considering new mechanisms and experience, Rivne municipality prepared the Municipal Sustainable Development Programme (MSDP) for 2009-2012. The programme aims to activate private-public partnership, participatory planning, involving citizens into decision-making process in social, economic and environmental issues.

In 2009, 8 local community projects were implemented in context of local Municipal Sustainable Development Programme totaling UAH 1.030 mln including UAH 712 thousand contributed by the City Council (69%), UAH 143 (14%) thousand contributed by MGSDP, and UAH 175 thousand (17%) contributed by local communities and sponsors. In 2010, the City Council made a decision to increase financing of the Programme's activities, considering activeness of local communities and positive results of the Project implementation. Thus, the budget of the City Council allocated UAH 3.1 mln for implementation of MSDP activities. 31 projects were implemented worth UAH 4.1 mln. In 2011, the Advisory Committee approved 30 projects for implementation, the contribution of the City Council is UAH 3.32 mln. In 2012, the City Council allocated UAH 5 mln for implementing local community projects.

In **Rubizhne**, the contest of social projects on cost-sharing principle (CBOs and City Council) is held annually. In 2011 the third contest was held and 6 projects were implemented aimed at organisation of free time of local youth. The activities were aimed at education on sustainable development, prevention of social problems etc. In **Voznesensk**, a project of roof reconstruction of multi-apartment house was implemented and 4 projects for construction of street water supply systems. In **Mykolayiv**, 7 projects of local ACMHs and BSPs were implemented aimed at reconstruction of the fence in the adjacent territory, current reconstruction of internal systems of heating, water supply and roof. Also, the CBOs and the City council built children playground, arranged containers for solid waste collection, reconstructed the pavement, held current reconstruction of internal electric wiring system. In **Kirovske**, 13 local development projects were implemented and gasification of 18 houses was performed based on cost-sharing principle.

E) Developing a training programme for ACMH

The reform of housing and municipal economy poses the new tasks for the house residents and managers of ACMHs. Formation of the market relations between the customers and providers of multiapartment real estate management services require possession of adequate competence of the customers' representatives (ACMHs' executives) and demonstration by the services' providers of the highly professional attitude to their functions. In the majority of the Ukrainian cities, up to 80% of multiapartment houses require immediate renovation, formation in them of house owners' associations, development of their capacity professionally manage resources and maintain common estate either through their organization or by contracting professional service providers.

In 2010-2011, UNDP/MGSDP provided informational and educational seminars, a training course for executives and activists of ACMHs and members of the groups formed by the most active owners of apartments initiating creation of associations in their multiapartment houses.

Analysis of the results achieved in partner municipalities by the local ACMHs in cooperation with the local authorities and UNDP/MGSDP demonstrates that many executives of ACMHs, as well as many

specialists of currently functioning HCSMO, have a very good potential to become professional “house managers” providing professional services to more than one multiapartment house/association of co-owners. Therefore, upon the request of the Ministry of Regional Development, Housing and Municipal Economy of Ukraine, MGSDP supported elaboration of two Model educational programmes. The first programme will be applied for organizing of professional education for acquiring of qualification “Manager of multiapartment residential house”. The second programme will be applied for organizing of advanced trainings for members of the executive boards of associations of co-owners of multiapartment house (ACMHs). Both programmes will be applied by profile educational institutions providing in Ukraine “post-graduate” education approved by the Ministry of Education, Science, Youth and Sport and the Ministry of Regional Development, Construction and Housing and Municipal Economy. The contractor was selected for elaboration of the programmes, the works will be concluded in 2012.

F) The inter-municipal cooperation initiative in Tulchyn Rayon is prepared

An intermunicipal cooperation project on Solid Waste Management (SWM) was developed in Tulchyn Rayon jointly with DESPRO Project. Since the sanitary situation in the majority of settlements of the rayon is getting worse, new sporadic dumps appear. Meanwhile uniform scientifically justified models (rules) on solid waste treatment in the rayon were absent. It was necessary to unite the effort of the Rayon Council, Tulchyn, Suvorovka and Kynashiv territorial communities to solve the problem related to collection, pickup, sorting, re-cycling and disposal of residential solid waste in the territories of these communities, and ensure a transition to solving this problem in the territory of the entire Rayon. Within the framework of the project, the Optimal Model of treatment of residential solid waste in the rayon is to be developed for the nearest future.

Existing landfill in rayon is located at a distance of 1 km from Tulchyn municipality near village Suvorivske. It occupies 2 hectares; it was commissioned in 1990 and has exhausted its capacity in 2010. Currently the landfill is 100% full. The landfill is overloaded; in addition the roads leading to the landfill are in very poor condition.

The wastes at the landfill are not neutralized/deactivated and pose highest level of danger to human and environment. The municipality needs a new solid waste landfill which would respond to standards of sanitary and hygienic conditions and would not damage environment. The partners of Inter-municipal cooperation are: Tulchyn City Council (Co-financing of the project and leader in implementing the project/coordination); Suvorivska village Council (providing land for SW landfill), Kynashivska, and other.



Photo-6: The landfill in Tulchyn is 100% full and inter-municipal cooperation offers a mechanism to solve this problem

On July 2, 2011 Tulchyn hosted meeting of a working group on introducing the integrated approach to SWM. The working group comprised representatives of the UNDP/MGSDP, DESPRO Project, Ministry of Regional Development, Construction and Housing and Municipal Economy, expert on inter-municipal cooperation from UNDP Macedonia, local authorities and others. The participants discussed Tulchyn rayon's efforts in introducing the separate collection and utilization of solid waste, benefits and existing challenges, and considered different ways and forms of citizens' involvement to the process. UNDP/MGSDP presented experience of community mobilisation for projects on SWM in partner municipalities and mobilisation of the dwellers of the houses where ACMHs were established.

Pilot initiative to test the MSW collection system in five multi-apartment houses managed by local ACMHs: in Tuchyn, UNDP/MGSDP approved a project for procurement of equipment and works to enable municipality perform the following:

- Procure equipment and containers required to start introduction of the system on the territory of Tulchyn municipality;
- Construct municipal SW grounds near the selected houses and equip the grounds with containers specialised for separate collection of SW;
- Train ACMH activists and dwellers on how to separate SW;
- Ensure separate collection by dwellers, increase capacity of communal enterprise to transport and treat municipal SW, analyse, improve procedures, change behaviour of dwellers etc.
- Organise awareness campaign in Tulchyn and neighbouring towns;
- Start the citywide introduction of MSW collection system;

Sociological survey: In December 2011, UNDP/MGSDP supported organisation of sociological survey in context of consultations at the planning stage of the project on SWM. The interviewers surveyed residents of three groups – those living in multi-apartment buildings, private houses in Tulchyn and private houses in villages Suvorivske and Kynashiv. The survey aimed to measure satisfaction of the residents in municipal services related to separate SW collection, existing habits related to garbage in everyday life, readiness to practice separate SW collection.

The survey allows concluding the following. The respondents are ready to sort household garbage if the containers will be available and the transportation properly arranged. 60% of the population are ready to collect the garbage for recycling. While people in the multi-apartment buildings are satisfied with solid waste transportation arrangements, people in the private sector are less satisfied and in the villages are not satisfied with SW transportation. All respondents are ready to pay for solid waste transportation if the tariff is justified and explanations provided. Residents of multi-apartment houses do not sort the garbage while residents of the private sector use organic waste in the household and the rest put to the containers without sorting. Residents of the rural area use organic waste in the household and utilize non-organic waste in their land plots. The results of the survey revealed the need for broad information campaign on reducing household solid waste production, recycling of the solid waste, using environmentally friendly materials etc. Based on the results of the survey the information campaign was elaborated aimed at reducing the amount of solid waste produced by the households.

Studying the European experience: The Project team studied Swiss experience in SWM. On November 6-12 **Leonid Tulovsky**, MGSDP Quality Management Officer, and **Volodymyr Khomko**, Rivne city mayor, participated in the study tour on effective European practices of solid waste management to Switzerland, Austria and Germany. They learned the best practices in organisation of municipal solid waste management technological chains in European cities, technologies of processing and utilisation of the MSW.

Synergy between DesPro and MGSDP is ensured by the Memorandum of Cooperation signed between the projects where the following commitments were taken by the projects:

DesPro	MGSDP
<ul style="list-style-type: none"> ○ Facilitation of planning process ○ Capacity building and training of municipalities in planning methodology and economic analysis ○ Expertise for technical and legal advice for specific areas ○ Support for networking and knowhow exchange ○ Elaboration of documentation material for planning process ○ Organising a study tour on SWM for the local partners to European countries 	<ul style="list-style-type: none"> ○ Facilitation of planning and other support for information campaigns (incl. coaching of decision makers, etc.) ○ Capacity building and training of municipalities in information and sensitization of civil society

Ukraine learning European experience in inter-municipal cooperation

Ukraine's current administrative and territorial system is quite complicated; it is represented by over 12 thousand local governments of different levels, including 454 urban communities. Local development problems faced by the municipalities often require joint efforts of several neighboring municipalities to be holistically resolved. The experience of European countries proves that inter-municipal cooperation could be one of the possible ways to help Ukrainian municipalities join forces and resources.

Therefore, the project organised the exchange of experiences in the sphere of promoting inter-municipal cooperation for the improved public service delivery between Macedonia and Ukraine. We invited the expert from Macedonia - Mr. **Boran Ivanoski**, Programme Manager of the UNDP Programme Inter-Municipal Cooperation for Better Service Provision and EU Accession - to analyze opportunities and barriers, provide training to our local partners, and make recommendations to enhance inter-municipal cooperation in Ukraine.

To get into details and study the current situation from the local self-government perspective, the visits to Zhytomyr and Tulchyn municipalities were organized where the expert has interacted with the representatives of the local authorities and other stakeholders. Also, the meeting with the municipal project coordinators having experiences in inter-municipal cooperation (Ivano-Frankivsk, Dolyna, Rubizhne) and other donor projects (CRDP and CBA) was held in Kyiv for sharing the views on perspectives of IMC in Ukraine.

As a result of the visit, experience of Macedonia and European countries was presented to the Ministry of Regional Development, Construction and Housing and Municipal Economy and partner municipalities. The expert participated in the working group meeting on IMC in Tulchyn and contributed to elaboration of the IMC Project.

On October 12-15, **Iryna Skaliy**, UNDP/MGSDP Project Manager and **Volodymyr Garazd**, Dolyna City Mayor as a part of Ukrainian Delegation, participated in Regional Forum on Inter-Municipal Cooperation "Making Local Governments Work for the People" held in Skopje (Macedonia). As a result of the visit, the partnership between Ilinden municipality (Macedonia) and Dolyna was discussed, a possibility of joint activities of UNDP and CoE project in the area of inter-municipal cooperation were considered.

Considering provided information, the Ministry elaborated the Concept on Inter-Municipal Cooperation in Ukraine, analyzed legislative obstacles for IMC development in Ukraine. Also, MGSDP participated in discussion on the Draft Law "On associations of citizens" and partner municipalities prepared their recommendations to the Draft, which is now being analyzed by the department of the Secretariat of the Cabinet of Ministers of Ukraine on cooperation with the Verkhovna Rada and the Regions.

2.1.3 "Every Drop Matters" Sub-Project

The United Nations Development Programme and "Coca-Cola" company in Ukraine (in context of TM BonAqua) implement a joint Project "Every Drop Matters".

The project overarching goal is to increase access to natural water resources, as well as to drinking water, to facilitate the use of environmentally sound industrial technologies, and promote responsible water resource management by outreach and awareness raising activities.

Based on the successful results of the project implementation in Ukraine, as well as a high demand among the communities and local authorities for continuation and expansion of the EDM initiative, extension of the EDM phase I till the second quarter 2012 was approved by the Project Board.

During 2011 the EDM Project focused on the following areas:

- Training on rational water resources management for teachers in partner municipalities and on responsible attitude to water resources for school children in the selected communities (Dolyna, Novograd-Volynskiy, Ivano-Frankivsk, Rivne and Tulchyn);
- Outreach and awareness-raising on rational water usage;
- Building capacity of the local communities to undertake sustainable development initiatives through rehabilitation of natural water springs.

The results of the EDM Project in 2011 include:

1. 14 trainings for school teachers on "Rational usage of water resources" held for 383 teachers;
2. 5 trainings for pupils on "Responsible attitude to water resources" held for 127 pupils;
3. Presentation of EDM project at Annual meeting of Aqua Club at Kyiv Water Information Center (March 2011) made for 50 participants;
4. Presentation of the EDM training course on rational water management held at the Scientific Conference on Rational Management of Natural Resources (Lviv, 27-28 April) for 100 participants;
5. To facilitate informational lectures/brief training sessions on rational water management in context of the awareness component on rational water preservation within "Every Drop Matters" Project.
6. 7 street-boards produced and 6 of them placed in the municipalities (Novograd-Volynskiy, Ivano-Frankivsk, Rivne, Dolyna, Tulchyn); Read more http://msdp.undp.org.ua/index.php?news_id=190



Photo-7: EDM Street Board, placed in Novograd-Volynsky



Photo-8: Training for teachers in Saky municipality, October 2011

By the end of March 2011, 9 partner municipalities submitted 12 local community projects proposals. 7 project proposals from 6 municipalities were developed and subsequently approved by the Project Selection Committee Meeting:

1. Dolyna municipality (Ivano-Frankivska oblast') – "Rehabilitation of a natural spring located in Dolyna city parking zone".
2. Dolyna municipality (Ivano-Frankivska oblast') – "Rehabilitation of natural spring located at the Dolyna city suburb grove".
3. Ivano-Frankivsk – "Rehabilitation of natural spring in Ivano-Frankivsk City Park".
4. Novograd-Volynsky (Zhytomyrska oblast') – "Rehabilitation of natural spring in Novograd-Volynsky".
5. Rivne – "Rehabilitation of natural spring located at the Rivne city suburb "Bojarka".
6. Tulchyn (Vinnytska oblast') – "Rehabilitation of natural spring located at the Tulchyn city suburb".

Having committed to supporting solutions related to water resources challenges, the Coca-Cola Foundation and UNDP in June 2011 have announced the second phase of Every Drop Matters project: Inclusive Community Based Water Management and Adaptation to Climate Change Project for Catalyzing Achievement of the MDGs. The Project has three main intervention areas

- Community water stewardship to increase access to safe drinking water and sanitation services;
- Adaptation to climate change and improved water management through inclusive and practical community based approaches, and;
- Advocacy, outreach and awareness raising to promote responsible water resource management and sanitation/hygiene practices.

In Ukraine EDM Phase II is implemented directly by community organisations with the support of UNDP CO and UNDP/MGSDP.

More details on EDM Project and results in 2011 can be reviewed in Progress Report for 2011 http://msdp.undp.org.ua/data/publications/edm_annual_report_2011.doc.

2.1.4 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

A) Project Proposals Approved During the Year

During 2011, 22 project proposals of the local communities were approved. 16 projects were implemented in context of SDC support and 6 were implemented in context of the Project "Every Drop Matters". Out of all SDC-projects supported, Backhchysaray, Dzhankoy, Kalynivka, Novovolynsk, Novograd-Volynskiy and Rubizhne submitted one project each. Dolyna, Voznesensk, Yevpatoria submitted 2 projects each and Rivne submitted 4 projects. Total cost of the SDC- supported projects during 2011 was UAH 1.99 million.

Out of 16 SDC-supported projects, 6 were aimed at reconstruction of infrastructure systems (old pipes of water supply and sewage), 4 projects were aimed at installation of PVC windows and doors, 3 projects were aimed at capital repair of the roof, one project was aimed at repair of foundation walls, construction of water-diversion barrier and ditch, another project was aimed at capital repair of interpanel joints and one project on reconstruction of school building's entrance. See Table-III for more details.

Table- III: The Local Community SD projects Approved for Support in 2011 (in context of SDC)

SN	CBO/Network	Purpose	Total Cost (UAH)	Cost Sharing (in UAH) by				Beneficiaries		
				CBO	City Council	Other public	MGSDP /SDC	Women	Men	Children
1	Backchysaray									
1.1	CSO "Buratino"	Capital repair of sewage system, laundry room and toilets	103784	10828	46478		46478	100	88	98
2	Dolyna									
2.1	ACMH "Zatyshna Oselia na Nezalezhnosti, 2"	Replacement of old windows in entrances of the community house	60024	19149	12150		28725	96	85	54
2.2	ACMH "Poshtarochka"	Repair of foundation walls, construction of water-diversion barrier and ditch	62407	6580	33497		22330	26	16	11
3	Dzhankoy									

3.1	CSO "Svitliachok"	Capital repair of heating system, creation of hot water distribution	181400	22200	95520		63680	183	126	263
4	Kalynivka									
4.1	CSO "Maliatko-Kalynivchatko"	Installation of heat loss reducing PVC windows	62800	8800	27000		27000	60	49	47
5	Novovolynsk									
5.1	FACMHs "Zhovtneve"	Replacement of old windows and doors in entrances of four multiapartment houses	33972	10754	13931		9287	75	54	28
6	Novograd-Volynskiy									
6.1	CSO "Spilna meta" of school no 4	Capital repair of 11 toilets	349868	37170	142500	75198	95000	938	31	25
7	Rivne									
7.1	ACMH "Orbita-Pivnich"	Replacement of heating system old pipes	143309	27302	81905		34102	164	145	33
7.2	ACMH "Galytskogo-4"	Capital repair of interpanel joints	193753	60388	100024		33341	192	110	55
7.3	HCC "Budivelnik"	Capital repair of flat roof	179598	40166	104574		34858	221	229	100
7.4	HCC "Electroaparat-2"	Capital repair of flat roofs on two houses	213561	46959	124952		41650	230	200	164
8	Rubizhne									
8.1	PO "Krapelka Shchastia"	Reconstruction of school building's entrance	100515	17715	49680		33120	338	70	345
9	Voznesensk									
9.1	ACMH "Gurt-Zeleny Gai"	Replacement of old pipes of water supply and sewage systems	29899	7660	15567		6672	41	39	29
9.2	ACMH "Nova-Doba"	Reconstruction of flat roof into gable roof	178510	18751	111831		47928	18	13	2
10	Yevpatoriya									
10.1	FC "Merkuriy"	Replacement of old windows in entrances of the community house	23598	2862	11405		9331	46	46	10
10.2	ACMH "Budivelnik"	Replacement of heating systems' old pipes in two houses	73116	15456	31713		25947	144	103	34
	TOTAL	*	1990114	352740	1002727	75198	559449	2872	1404	1298

The total cost of the projects reached UAH 1.99 mln, including UAH 353 thousand (17.7%) contributed by CBOs, UAH 1.0 mln (50.4%) contributed by the city councils, UAH 75 thousand (3.8%) contributed by third parties, UAH 559 thousand (28.1%) contributed by MGSDP (SDC Fund).

Box-I: The Multi-Apartment House in Rivne Got a Second Life

We learned about the opportunity to establish Association of Co-Owners of Multi-Apartment House (ACMHs) at the meeting organised by municipal department of Housing and Municipal Economy. The majority of residents were interested in opportunity to manage their house, however they were worried about the lack of knowledge and skills and poor condition of the house. Our house was commissioned in 1978. It needed substantial repair, but nothing happened further than discussion.

Department for support of UNDP Projects which has been active in our municipality, organised a training which highlighted the benefits of ACMHs, the opportunity to participate in projects and successful experience of 30 existing ACMHs. It was hard to believe that UNDP could help us and that the community can actively and jointly manage the house. Despite this the majority of owners of the apartments decided to establish an ACMH. The most active and respected residents entered the Board of the ACMHS (a doctor, a teacher, an engineer, and entrepreneur, accountant and social worker). In the first year of ACMH's existence, the community repaired the benches near the house, the lights at the entrance to the porch, hired a janitor, electrician, plumber. Still, the problems of capital repair of the roof, plumbing and joints inter panels had to be solved.

The house is more than 30 years old and the roof has never been repaired. The residents of some apartments of the 9th floor tried to repair the roof over their apartments, but it did not bring much result. At a general meeting the residents decided to participate in UNDP/ and applied to repair the roof. Total cost of the works was UAH 154 thousand, including community contribution 10% -UAH 15,4 thousand. According to UNDP rules and procedures, the contractor was selected in open and transparent procurement process. The project was successfully implemented and public audit conducted. The roof had been repaired, metal doors installed that restrict access to the roof, parapets around the perimeter were covered with galvanized metal, ventilation chimneys repaired and covered with canopies. The responsible person is appointed to keep the roof in good condition during the year.

But the roof was not the only problem. The house hot and cold water supply system required immediate replacement. The attempts to change the pipes in particles did not succeed. In order to block the water in the house the water in the whole microrayon should be blocked. The community decided at the General Meeting of the ACMH to prepare project proposal for replacement of hot and cold water supply pipeline.



Photo -9: Local communities actively apply community-based approach in cooperation with local authorities in Rivne

Total cost of the project was UAH 159 thousand (300 m of pipes replaced, new taps on risers installed, valves for water supply, pressure gauges on hot water pipes all isolated. The contribution of the community 20%, the rest was contributed by UNDP and Municipality. Before the work was carried out the community cleaned the basement as it has not been cleaned for 30 years. Bondareva Lyudmila, "When the old pipes were brought from the basement we were amazed that the water from those rusty and leaking pipes came to our apartments". Waletzky Oleg: "Before the ACMHS was established, once I had to install meters and thus cut off the water. There were so many problems and it was impossible to block the water in the building. I had to write an application to Gorvodocanal to block the water in entire house. Recently I was so much surprised when I had to replace the faucet

in the kitchen, I could easily block the only for my riser and the basement was so dry and clean!"

This year, the community decided to repair the inter panel joints. Total cost of the project is UAH 190,7 thousand, and community contribution reached 30%.

Raisa Kirichenko, resident, accountant of the ACMH, " Owing to projects implementation, the quality of housing services has improved the quality of services, three major elements of the house are reconstructed - house roof, hot and cold water supply systems and inter-panel joints. This benefits 350 members of the community. We jointly solve the problems of our house select the contractors by procurement and control the quality of works, and monitor progress.

Galyna Pokhylchuk, ACMH Chair

6 projects were implemented in context of EDM Project worth UAH 792 thousand, including UAH 97 thousand contributed by CBOs, UAH 348 thousand contributed by City Councils and UAH 348 contributed by MGSDP (EDM Fund).

Table- IV : The Local Community SD Projects Approved for Support in 2011(in context of EDM)

SN	CBO/Network	Purpose	Total Cost (UAH)	Cost Sharing (in UAH) by			Beneficiaries		
				CBO	City Council	MGSDP/ EDM	Women	Men	Children
1	Dolyzna								
1.1	CSO "Centr pidtrymky ta rozvutku reform"	Rehabilitation of a natural spring located in the Dolyzna city park	52756	5276	23740	23740	3000	2000	1000
1.2	CSO "Centr pidtrymky ta rozvutku reform"	Rehabilitation of natural spring located at the Dolyzna city suburb grove	174018	17582	78218	78218	9000	8000	5500

2	Ivano-Frankivsk								
2.1	CSO "Zdorova dytyna"	Rehabilitation of natural spring located at the Dolyna city suburb grove	211576	26216	92680	92680			
3	Novograd-Volynskiy								
3.1	CSO "Merezha navchalnyh zakladiv mista Novograda-Volynskogo"	Rehabilitation of natural spring in Novograd-Volynsky	39700	5300	17200	17200	3200	2650	2350
4	Rivne								
4.1	CSO "Ecodim" of school No 19	Rehabilitation of natural spring located at the Rivne city suburb "Bojarka	247680	31680	108000	108000	560	489	1200
5.	Tulchyn								
5.1	CSO "Stalker"	Rehabilitation of natural spring located at the Tulchyn city suburb	66878	11188	27845	27845			
	TOTAL	*	792608	97242	347683	347683	15760	13139	10050

B) Resource Delivery to SD Projects during the Year

During 2011 total amount of UAH 4.50 million was disbursed to the partner CBOs/networks, out of which UAH 2.51 million, or 56,0 %, came from the partner municipalities, UAH 1.25 million, or 28.0 %, came from SDC, UAH 591 thousand or 13.15 % came from CIDA, UAH 65.17 thousand or 2.0 %, came from the UNDP core fund and UAH 66.86 thousand came from Norwegian Embassy (Annex-I, II and III).

C) Local SD Initiatives in Cumulative Terms for 2004-2011

In total since the beginning of the Programme, 294 local SD projects of CBOs/Networks have been supported worth UAH 33.6 million. The estimated cost and cost-sharing for the project proposals municipality-wise during 2004-2011 are given in Table – V.

Table - V: Project Proposals: Estimated Cost and Cost-Sharing ('000 UAH)

SN	CBOs/Network	Number of Projects	Total Cost	Estimated Cost Sharing by			
				Beneficiaries	Municipality	UNDP/SDC/ Norwegian/CIDA	Others
2004 Projects							
1	Zhytomyr	6	566.6	50.7	253	253	9.9
2	Rivne	3	404.6	44.1	160.8	160.8	38.9
3	Ivano-Frankivsk	2	189.2	23.2	74.8	74.8	16.4
	Total 2004	11	1160.4	118	488.6	488.6	65.2
2005 projects							
1	Rivne	2	277.9	28.8	150.3	64.4	34.4
2	Ivano-Frankivsk	10	880.4	90.2	534.3	228.9	26.7
	Total 2005	12	1158.3	119.0	684.6	293.3	61.1
2006 projects							
1	Novohrad-Volynsky	9	1304.4	146.6	426.6	426.6	304.5
2	Ivano-Frankivsk	22	3048.7	313.5	1329.4	1329.4	76.4
3	Kirovske	1	31.7	3.2	14.3	14.3	0
4	Mykolayiv	5	739.4	92.6	323.4	323.4	0
5	Hola Prystan'	1	70.1	9.6	30.3	30.3	0
6	Halych	1	117.1	11.8	52.7	52.7	0
	Total 2006	39	5311.4	577.3	2176.7	2176.7	380.9
2007 projects							
1	Ivano-Frankivsk	36	5335.1	652.5	3513.8	1168.8	0

SN	CBOs/Network	Number of Projects	Total Cost	Estimated Cost Sharing by			
				Beneficiaries	Municipality	UNDP/SDC/ Norwegian/CIDA	Others
2	Novohrad-Volynsky	8	1208.4	170.7	459.2	449.5	129.0
3	Hola Prystan'	3	150.9	22.9	64.0	64.0	0
4	Kirovske	4	121.3	29.1	46.1	46.1	0
5	Mohyliv-Podilsky	4	436.9	61.6	187.7	187.7	0
6	Voznesensk	6	581.7	81.1	250.3	250.3	0
7	Novovolynsk	9	472.6	71.7	300.9	100.0	0
8	Rivne	3	416.6	58.8	199.8	158.0	0
9	Mykolayiv	1	156.5	20.9	74.6	61.0	0
10	L'viv	2	235.9	31.7	102.1	102.1	0
11	Kaharlyk	1	55.4	5.8	24.8	24.8	0
	Total 2007	77	9171.3	1206.8	5223.3	2612.3	129
	2008 projects						
1	Ivano-Frankivsk	3	461.895	54.772	310.819	96.304	0
2	Novohrad-Volynsky	2	727.5	111.7	173.4	107.6	334.8
3	Hola Prystan'	5	242.88	26.187	130.016	86.677	0
4	Kirovske	6	234.106	33.311	120.478	80.317	0
5	Mohyliv-Podilsky	1	103.538	13.414	49.568	40.556	0
6	Voznesensk	3	407.898	43.237	237.03	127.631	0
7	Dolyna	1	180.59	40.59	70	70	0
8	Rivne	2	315.892	38.192	208.275	69.425	0
9	Saky	3	216.755	23.295	96.73	96.73	0
10	Ukrayinka	1	177.246	39.546	68.85	68.85	0
11	Kaharlyk	1	115.12	12.376	56.509	46.235	0
12	Rubizhne	1	54.294	8.3	22.997	22.997	0
13	Tulchyn	2	200.8	20.8	90	90	0
	Total 2008	31	3438.514	465.72	1634.672	1003.322	334.8
	2009 Projects						
1	Ivano-Frankivsk	4	758.813	81.646	376.654	250.513	50
2	Novohrad-Volynsky	2	313.659	28.422	60	101.237	124
3	Mykolayiv	2	308.623	33.078	165.327	110.218	0
4	Kirovske	17	600.347	168.063	231.402	200.882	0
5	Dzankoy	3	455.732	51.154	202.289	202.289	0
6	Voznesensk	7	513.728	66.207	252.169	195.352	0
7	Dolyna	3	533.042	60.96	236.041	236.041	0
8	Rivne	5	593.842	90.102	360.305	143.435	0
9	Saky	5	801.46	216.24	292.61	292.61	0
10	Ukrayinka	1	131.099	17.61	62.419	51.07	0
11	Kaharlyk	2	128.906	19.513	60.166	49.227	0
12	Rubizhne	6	187.006	29.812	78.597	78.597	0
13	Tulchyn	2	349.513	75.37	133.481	140.662	0
14	Backchysaray	1	83.56	8.806	37.377	37.377	0
15	Nyzhniogirskyi	1	136.722	13.672	61.525	61.525	0
16	Novovolynsk	1	150.604	37.468	62.225	50.911	0
	Total 2009	62	6046.656	998.123	2672.587	2201.946	174
	2010 Projects						
1	Rivne	9	1011,767	169,13	641,922	200,715	0
2	Voznesensk	7	624,958	74,147	358,028	192,783	0
3	Mykolayiv	3	280,594	39,805	156,513	84,276	0

SN	CBOs/Network	Number of Projects	Total Cost	Estimated Cost Sharing by			
				Beneficiaries	Municipality	UNDP/SDC/ Norwegian/CIDA	Others
4	Rubizhne	3	174,117	22,761	83,246	68,11	0
5	Dolyna	3	506,656	51,707	250,222	204,727	0
6	Ivano-Frankivsk	1	311,824	74,57	130,49	106,764	0
7	Kagarlyk	2	179,396	37,905	91,491	50	0
8	Mohyliv-Podilskiy	1	42,38	4,58	22,68	15,12	0
9	Saky	4	453,785	52,399	220,762	180,624	0
10	Yevpatoria	5	546,871	62,785	242,043	242,043	0
11	Dzhankoy	1	124,613	13,361	61,189	50,063	0
12	Novoozerne	1	224,31	26,31	99	99	0
	Total 2010	40	4481,271	629,46	2357,586	1494,225	0
2011 Projects							
1	Backchysaray	1	103,784	10,828	46,478	46,478	
2	Dolyna	4	349,205	48,587	147,605	153,013	
3	Dzhankoy	1	181,4	22,2	95,52	63,68	
4	Kalynivka	1	62,8	8,8	27	27	
5	Novovolynsk	1	33,972	10,754	13,931	9,287	
6	Novograd-Volynskiy	2	389,568	42,47	159,7	112,2	75,198
7	Rivne	5	977,901	206,495	519,455	251,951	
8	Rubizhne	1	100,515	17,715	49,68	33,12	
9	Voznesensk	2	208,409	26,411	127,398	54,6	
10	Yevpatoriya	2	96,714	18,318	43,118	35,278	
11	Ivano-Frankivsk	1	211,576	26,216	92,68	92,68	
12	Tulchyn	1	66,878	11,188	27,845	27,845	
	Total 2011	22	2782,722	449,982	1350,41	907,132	75,198
	TOTAL 2004-2011	294	33550,55	4564,365	16588,49	11177,5	1220,198
	Percentage in Cost-Sharing, %		100,00	13,60	49,44	33,32	3,64

Detailed information is given in the Annex-III. Status of project completion for the period of Programme implementation is given in Table-VI:

Table - VI: Status of Projects' Completion (2004-2011)

№	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100,0
2	2005	12	12	0	0	100,0
3	2006	39	39	0	0	100,0
4	2007	77	69	8	0	98,2
5	2008	31	25	3	3	93,5
6	2009	65	52	10	3	95,0
7	2010	38	27	8	3	92,4
8	2011	22	2	12	5	75,8
	Total	294	237	46	15	94,8

In total, 237 local SD projects were fully completed by the partner CBOs/networks in the municipalities since Programme inception and 46 projects are at the final stage of completion (average status 75-90%). 15 projects are implemented by less than 50%

Contributions of Bi-Lateral Donors

Technical assistance from the United Nations Development Programme to the partner municipalities is supplemented by three bi-lateral donors –the Swiss Agency for Development and Cooperation (SDC) and Coca-Cola Company in Ukraine. In 2011, SDC supported 6 projects from Backhchysaray, Dzhankoy, Kalynivka, Novovolynsk, Novograd-Volynskiy and Rubizhne, 2 projects in Dolyna, 2 in Voznesensk, 2 in Yevpatoria and 4 projects in Rivne in context of sub-project “Promoting Conditions of Participatory Governance and Development in Urban Areas of Ukraine”. Coca-Cola Company in Ukraine supported 2 projects in Dolyna municipality, 1 in Ivano-Frankivsk, 1 in Novograd-Volynskiy, 1 in Rivne and 1 in Tulchyn. More information on the contribution from Swiss Agency for Development and Cooperation is given in the Annex – VII, VIII and IX respectively.

2.1.5. Human Resource Development

The Programme achieved essential results in enhancing the quality of human resources at various levels in order to better manage local development through participation, public-private partnership and information technology use. 1867 people from MSU/CBOs/ networks/ municipalities enhanced their knowledge about the Programme’s approaches and principles through various orientations, training, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 60 HRD activities were held during the year, out of which 33 were conducted by the MSUs of partner municipalities and 27 were conducted by the PMU/Kyiv. They covered 1867 participants, in particular 44.8 % of men, and 55.2% of women (see Table - VII).

Table – VII: HRD Activities in 2011

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU	Female	Male	Total
1	Training	15	24	810	669	1479
1.1	Project Management (for FGs on local SD projects)	4	0	50	40	90
1.2	Rational attitude towards water resources	0	16	487	319	806
1.3	On creation of ACMHs	11	8	273	310	583
2	Study Tour/Exposure Visit	9	1	44	108	152
3	Workshops/Conferences	9	2	176	60	236
4	TOTAL	33	27	1030	837	1867

* No. of participants indicate persons without repetition

HRD activities conducted by PMU

The trainings were organised on the following topics -

- On creation and operation of ACMHs and other community-based organisations;
- Raising public awareness on sustainable development;
- Providing exposure to the community leaders and municipal officials to the project sites of the communities with practical experiences of applying the community-based approach;

On creation and operation of ACMHs and other community-based organisations

A number of capacity development activities were organised for CBOs representatives.

Trainings on ACMHs

8 trainings on ACMHs were provided for 316 representatives of local communities, ACMHs, city administration personnel and Housing Communal Services Municipal Organisations.



Photo-10: Training on ACMH in Yevpatoria

Training in Yevpatoria. UNDP/MGSDP provided the capacity development for the representatives of ACMHs and municipal servants of Yevpatoria, Novoozerne, Zaozerne and Mirny City and Settlement Councils, representatives of initiative groups (120 participants) on August 25-27, 2011. Three information and educational seminars were aimed at covering basics of ACMH establishing and operation and sharing successful experience of Rivne partner municipality. More information on these trainings: http://msdp.undp.org.ua/index.php?news_id=177&language=eng.

Training in Dolyna. 25 representatives of ACMHs and initiative groups, which aim to establish ACMHs participated in educational seminar held by UNDP /MGSDP on August 19, 2011 in Dolyna. Facilitating establishing ACMHs is one of the priorities of the executive bodies of the Dolyna City Council. The participants got familiarized with procedures for the establishing ACMHs, the legislation, regulating establishing and operation of the ACMHs. In particular they received information on property rights, obligations and relations between the owners of the premises in a multi-apartment house, the procedure for transferring the house into balance.

Training in Ivano-Frankivsk. UNDP/MGSDP provided the seminar on May 25, 2011 for activists and executives of functioning ACMHs and local HCSMO (45 persons). On May 26, the training was provided for representatives of initiative groups formed by dwellers in multiapartment houses for creation of ACMHs (36 persons). On May 27, the training was provided for local deputies and municipal officials (20 persons). The leaders and activists benefited from training which taught them to interpret the related norms of Ukrainian legislation, prepare community development plans, organise procurement process and communicate with ACMH members effectively.

Training in Tulchyn. UNDP/MGSDP provided the capacity development training for 7 representatives of local ACMHs, 24 representatives of the initiative groups, 2 journalists from local mass media and 2 representatives of the municipality.

Trainings for teachers on rational use of water resources

In partnership with the NGO "Teachers for Democracy and Partnership", the Project developed the training module "Rational usage of water resources" for teachers.

The training is based on the course "Lessons for Sustainable Development", elaborated with the support of SIDA. The course is approved and endorsed by the Ministry of Education, Science, Youth and Sport of Ukraine, and is already introduced into curriculum of more than 50 schools in 8 oblasts of Ukraine. The course aims to support school students' understanding of the need for sustainable development their families, community, country through changing their own behaviour and lifestyles. A separate chapter of the course is devoted to sustainable and rational usage of water resources.

The training on Rational usage of water resources provides its participants with interactive techniques and methodology of organising lessons on the topic. It helps, using very simple practical examples, to

see that everyone can contribute to keeping natural water resources clean and save them for future generations.

The pilot trainings on Rational usage of water resources were held in Ivano-Frankivsk on April 11-12 and in Rubizhne on April 18-19; and after that in 12 more UNDP/MGSDP partner municipalities and settlements by trainers of the NGO "Teachers for Democracy and Partnership" (see Table -VIII).

Table – VIII: Schedule of EDM Trainings for teachers

#	Municipality	Date	Number of participants
1	Ivano-Frankivsk	11-12 April	25
2	Rubizhne (Luganska oblast')	18-19 April	28
3	Dolyna (Ivano-Frankivska oblast')	10-11 May	36
4	Lviv	12-13 May	24
5	Novograd-Volynsky (Zhytomyrska oblast')	16-17 May	32
6	Kalynivka (Vinnytska oblast')	19-20 May	19
7	Kirovske (Donetska oblast')	23-24 May	28
8	Yevpatoriya (AR Crimea)	8-9 June	26
9	Zuya (AR Crimea)	22-23 June	26
10	Rivne	22-23 August	36
11	Mykolayiv	9-10 September	32
12	Saky (AR Crimea)	20-21 October	25
13	Novovolynsk (Volynska oblast')	31 October-1 November	20
14	Zhytomyr	10-11 November	26

Trainings for schoolchildren on water resources

In partnership with the NGO "Teachers for Democracy and Partnership", training module for high school children on "Responsible attitude to water resources" was developed. The trainings for school children were conducted in the municipalities that implement community projects on rehabilitation of natural springs (Ivano-Frankivsk, Dolyna, Rivne, Novograd-Volynsky and Tulchyn).

The trainings included a series of theoretical and practical sessions for the high school pupils. The curriculum includes educational sessions, held by the trainers, as well as a distance learning component and contest on the best initiatives (projects).

The pilot training on "Responsible attitude to water resources" was held in Novograd-Volynsky on 9-10 September; and after that in 4 more UNDP/MGSDP partner municipalities by trainers of the NGO "Teachers for Democracy and Partnership" (see Table - IX):

Table – IX: Schedule of EDM Trainings for pupils

#	Municipality	Date	Number of participants
1	Novograd-Volynsky (Zhytomyrska oblast')	9-10 September	25
2	Ivano-Frankivsk	26-27 September	26
3	Dolyna (Ivano-Frankivska oblast')	28-29 September	24
4	Rivne	1-2 November	25
5	Tulchyn (Vinnytska oblast')	2-3 December	27

MSU Conference

On March 17-19, 2011 the UNDP/MGSDP held the annual training-conference for the personnel of the municipal support units in Alushta municipality, AR Crimea. The participants were re-trained on social mobilisation specific features of its application for the reform of housing and municipal economy at local level, communications and Management Information System.

In the beginning, the participants were briefed on plans and priorities of UNDP/MGSDP for 2011- 2012 by **Iryna Skaliy**, UNDP/MGSDP Project Manager. Also, the participants received an advanced training on social mobilisation as a basis of local participatory development. **Olena Ursu**, Governance and Sustainable Development Expert presented the conclusions of a sociologic research of impact of community-based approach in UNDP Projects and pointed out the recommendations for partner municipalities. Part of the training was devoted to analysis of Rivne success story in internalizing community-based local development approach. Work groups have analysed potential obstacles and opportunities of introduction of social mobilisation in partner municipalities. **Leonid Tulovsky**, MGSDP Quality Management Officer presented the role of community-based organisations for reform of housing and municipal economy in Ukraine. **Olga Osaulenko**, Local Development Specialist presented the peculiarities of implementation of second phase of "Every Drop Matters" Project¹.



Photo-11: The participants of the MSU received an advanced training on social mobilisation as a basis of local participatory development

Galyna Smirnova, Monitoring and Communication Officer presented the peculiarities of monitoring and reporting in III Phase of UNDP/MGSDP and explained how to document and disseminate best practices, generated in partner municipalities. Also, the participants took part in the training on personal effectiveness conducted by **Lyudmyla Darnopykh** and training on gender conducted by **Valeriy Danylin**, trainer coached by UNDP Project "The Programme of Equal Rights and Opportunities of Men and Women". The participants discussed and coordinated their work plans for 2011 with the Project management.

Knowledge Management

On November 21-22, **Olena Ursu**, Governance and Sustainable Development Expert participated in KM Training and Exposure visit to Switzerland. During the visit organised by Swiss-Ukrainian Project DESPRO, the participants got familiarised with examples of KM in public administration, in particular the processes of KM, KM for development of the organisation, financing and expenses for KM etc.

The Project team developed the capacities in knowledge management (KM). On December 9, **Olena Ursu**, Governance and Sustainable Development Expert participated in working session on Knowledge and Innovation organized by UNDP Bratislava Regional Centre. During the workshop, the participants have discussed the tasks ahead of the Knowledge and Innovation working group and defined directions for the action plan for next year and discussed collaboration opportunities with external organizations. In view of these recommendations, selected knowledge management initiatives of the partner municipalities will be supported in 2012.

Study tours/ exposure visits

On October 12-15, **Iryna Skaliy**, UNDP/MGSDP Project Manager and **Volodymyr Garazd**, Dolyna City Mayor as a part of Ukrainian Delegation, participated in Regional Forum on Inter-Municipal Cooperation "Making Local Governments Work for the People" held in Skopje (Macedonia). As a result of the visit, the partnership between Ilinden municipality (Macedonia) and Dolyna was discussed, a possibility of joint activities of UNDP and CoE project in the area of inter-municipal cooperation were considered.

¹ Project "Every Drop Matters" is a joint project of the United Nations Development Programme and "Coca-Cola" company in Ukraine (in context of TM BonAqua). Major components of the Project are organisation of the trainings for responsible attitude to water resources among pupils and teachers of the local schools; organisation of communication and PR activities, information campaigns at the local level; capacity development of local communities on implementation of initiatives for sustainable development through revival of natural springs and creating recreation zones around them (community projects).

The project has organised peer-to-peer visit from Rubizhne to Saky municipality to learn the experience of involving local communities to local decision-making process.

The HRD activities held by MSUs in 2011:

- **Rivne.** Overview visit of completed projects with 18 participants. Presentation of UNDP/MGSDP with 61 participants. Seminar for heads of condominiums to discuss typical common problems and share experience. Workshop for heads of school communities with participation of 24 representatives.
- **Rubizhne.** Training for teachers and local youth leaders on the basis of methodology, presented in the book "Active Youth. Tested Receptions" with 30 participants. Visit of the UNDP/MGSDP delegation to Rubizhne with 3 participants. Roundtable "Cooperation between the Rubizhne City Council Education Department and the UNDP/MGSDP: peculiarities, achievements, prospects". Visit of delegation of the Rubizhne City Council to Saky on June 14 to 15 in order to discuss results of cooperation within the framework of the inter-municipal agreement and set future plans. Contest of children's drawings "Me and Good Water" with participation of 61 children and further use for designing 2012 calendar. Scientific conference "Drop to drop – future for human" with 56 participants. Within the framework of the event 12 researches considered.
- **Mykolayiv** Housing department together with Art Soft initiated a workshop on ACMH (97 people participated).

2.2 MANAGEMENT AND EFFECTIVENESS

2.2.1 Partnerships / Linkages

Efforts were put during the year to build linkage of the Programme with other agencies of similar nature so as to create synergy. Followings are some activities in this context:

With the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine

- Elaborating a training programme for leaders of condominiums and house managers

NGO "Teachers for Democracy and Partnership"

- Elaborating a training programme for teachers on sustainable development and rational water usage

National Academy of Public Administration

- On developing course for civil servants on key issues of local self-governance and decentralisation (in cooperation of UNDP/MGSDP and DESPRO).

2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the year. This section compiles them in form of inventory of communications, publications, interviews etc.

A) Media and Information

Communication about the Programme took place in various forms and at various levels during the year. Local/national media disseminated various aspects of the Programme activities during the year to highlight some concrete results of Programme activities. Internet sources of information are being widely used by the communication unit of the Programme. As a result, 188 media records were traced in 2011.

Table -X: Number of Media Records in 2011

SN	Media	National	Rivne	Dolyna	Ivano-Frankivsk	Kalynivka	Kirovske	Rubizhne	Novograd-Volynskiy	Total
1	Newspaper	10	5	8	8		7	0		38
2	Radio		6		15		0	1		22
3	TV	3	5		23		0	0		31
4	Web	30	0	8	20	2	0	32	5	97
	Total	43	16	16	66	2	7	33	5	188

Official web-sites were the most frequent source used to highlight the Programme activities – 97 out of 188 (51.6%) followed national and local news papers (20.2%), local TV (16.5%) and radio (11.7%). The Project disseminates generated knowledge through Project web-site, mass media events, printed publications and leaflets, expert blog and social media.

Organizing Press Tour to promote internalization of Project approach by partner municipality

On March 1, UNDP/MGSDP held a Press Tour for representatives of national mass media to Rivne municipality to demonstrate the experience of successful cooperation between local authorities and communities. During the visit, the journalists had a chance to learn the decision making process on local development with community participation and visited UNDP/MGSDP project sites.

The authorities of Rivne municipality actively involve local residents into the process of solving local problems. The community-based approach to local development, that the City Council learned from UNDP Project “Municipal Governance and Sustainable Development Programme” became very useful for mobilising local residents.

Rivne municipality became a partner of the UNDP/MGSDP in 2004 and fully internalised the community-based approach to local development. The Municipal Support Unit was established in the City Council in the framework of cooperation (it is called UN Projects Support Unit as a part of Department of Economy). The Project provided logistical support and conducted trainings for the department personnel for effective mobilisation of local communities. The articles written as a result of the press tour can be reviewed at Project web-site http://msdp.undp.org.ua/data/files/articles_follow%20up.pdf

9 journalists participated in the press tour representing newspapers “Dzerkalo Tyzhnia”, “Kramatorskyi Visnyk”, “Slovo” and magazines “Socialna Polityka”, “Organizator”, “Dovidnyk Ekonomista”, “Druzhba”, “Dilovyi Visnyk”. As a results of the press tour 9 articles were written by the journalists and Project’s Press Release was republished by 14 Internet mass media.

A knowledge management CD

A CD was produced containing information and training materials of the project, publications, video, progress reports, pictures generated during 2004-2011 (in Ukrainian version). Also, the CD contains legislation related to Project area of activities. It can be viewed online here: <http://d2.amcms.org.ua>. The CD was disseminated among the partner municipalities during the re-training and MSU Conference in March 2011, as well as widely circulated among the national stakeholders, including academia.

Expert blog

In July 2011, Country Office in Ukraine organised a KM Mission of **Giulio Quaggiotto**, Practice Leader, Knowledge and Innovation UNDP Europe and the CIS from Bratislava Regional Centre. Owing to this mission **Olena Ursu**, UNDP/MGSDP Governance and Sustainable Development Expert created a professional blog (<http://olenaursu.wordpress.com>). The blog has more than 70 updates in Ukrainian and English on all aspects of Project activities. Some of the stories from the blog were published in UNDP official regional blog (<http://europeandcis.undp.org/blog/>).

Facebook page

Facebook page "Open space for local self-governance" was created in 2009 for sharing the news and announcements among local self-government bodies. It is regularly updated.

Other information sources

The project started cooperation with the magazine "Management of Multi-Apartment House" and provides monthly articles on Project experience in partner municipalities.

Real-time reports on these mechanisms and practices presented during the study tour were disseminated to all MGSDP partners through updates of the professional blog (view here both in Ukrainian and English <http://olenaursu.wordpress.com/2011/11/>).

B) Studies and Publications

- MGSDP issued a publication "**Electronic Governance in Ukraine – Effective Governance for City Residents**" which summarizes the experience of the Project of introduction of information and communication technologies into operation of the city councils. The policy paper analyses the tendencies in e-governance development in Ukrainian municipalities, information and communication and legal regulation of e-governance. The recommendations for local self-governance bodies are based on Forum on e-governance held by MGSDP in 2010. The publication can be downloaded from Project web-page <http://msdp.undp.org.ua/data/publications/postranichno.pdf>
- The Project supported analytic research "**Systems of Solid Waste Management in Ukrainian Municipalities and Role of Urban Population in Separate Collection of Garbage. Recommendations for Local Self-Governance Bodies**". The publication revises the regulations of the EU on SWM and analyses current condition and problems of SWM in Ukraine. The publication defines the role of ACMHs in separate garbage collection, rules of service provision on transportation of solid waste.

2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

A) Mobilisation of resources

Resources to support the Programme activities in 2011 were available from various agencies, including UNDP/Ukraine, partner municipalities, Swiss Agency for Development and Cooperation (SDC), Royal Norwegian Embassy in Ukraine (mobilised earlier) and Canadian International Development Agency (CIDA) (mobilised earlier). In total, USD 696 thousand was received from various donors, including USD 100.0 thousand from UNDP, USD 274.6 thousand received from SDC, USD 3.3 thousand contributed by Norwegian Embassy and USD 77.8 thousand contributed by CIDA, 240.5 thousand contributed by municipalities.

B) Utilisation of available resources

Source wise utilization of mobilised resources was the following: UNDP -99,0%, municipalities -82,14 %, SDC -83,9 %, CIDA- 99,3 %.

Table - XI: Resource Utilization in 2011 by Donor, USD

##	Resource Mobilisation and Utilisation	Budget for 2011***	Utilised in Q1st	Utilised in Q2nd	Utilised in Q3rd	Utilised in Q4th	Total*	Delivery, %
1	Rivne	58570,9	4287,0	815,6	14,3	46517,9	53390,9	91,2
2	Novograd-Volynsky	19210,1				17832,6	18368,4	95,6
3	Kirovske	1761,6	583,9				624,7	35,5
4	Hola Prystan	3149,3					0,0	0,0
5	Ukrainka	2350,8					0,0	0,0
6	Zhytomyr	114,2					0,0	0,0
7	Mohyliv-Podilsky	1471,3					0,0	0,0
8	Novovolynsk	3332,3				1567,2	1614,2	48,4
9	Mykolayiv	1040,7	440,1				470,9	45,2
10	Dolyna	34569,2		15821,7	11427,5	3340,7	32731,2	94,7
11	Saky	18259,2	13095,4	7,2		1737,2	15878,4	87,0
12	Ivano-Frankivsk	24500,3	14798,2	1642,4	7,2		17599,0	71,8
13	Dzhankoy	13547,8			766,8	10767,2	12059,1	89,0
14	Kagarlyk	506,6					0,0	0,0
15	Tulchyn	6963,7					0,0	0,0
16	Voznesensk	17894,3			1192,7	14544,9	16257,4	90,9
17	Rubizhne	11407,0	1594,1	7865,0	752,1	323,6	11272,2	98,8
18	Halych	1079,7					0,0	0,0
19	Nizhnegirskiy	781,8		695,6			744,3	95,2
20	Yevpatoria	8915,6	551,4	1846,6	674,2	4851,8	8284,6	92,9
21	Novoozerne	1369,6	1254,0				1341,8	98,0
22	Kalynivka	3480,6				3041,3	3132,5	90,0
23	Bakhchisaray	6224,3				5235,3	5601,8	90,0
24	UNDP	100000,0	1201,8	42055,4	27692,9	28063,4	99013,5	99,0
25	SDC	274617,3	27878,2	45268,1	45783,3	96373,7	230374,6	83,9
26	Norwegian Embassy	3299,9	137,5				147,1	4,5
27	CIDA	77804,9	68542,7	1018,2	2658,1		77274,2	99,3
	Total	696223,1	134364,2	117035,6	90969,0	234196,7	606181,1	87,1

* GMS costs are included.

** The figure is based on Atlas data available as of 24/01/2012.

Table - XII: Resource Utilization in 2011 in the framework of Every Drop Matters project (donor Coca-Cola), USD*

N	Resource Mobilisation and Utilisation	Budget for 2011	Utilised in Q1st	Utilised in Q2nd	Utilised in Q3rd	Utilised in Q4th	Total	Delivery, %
1,0	Every Drop Matters (EDM)-Coca-Cola input	285000,0	593,5	37520,5	26930,1	95813,4	160857,6	56,4

* Data as of 24/01/2012.

1.2.4 Programme Reviews

The management and operational aspects of the Programme we reviewed and assessed during the year by UNDP management and donor community. The assessments were useful for enhancing the efficiency of the Programme. Following sub-section details this subject.

Programme Review Missions

Visit of José Roman Leon Lora, Head of Operations Section 2, EU Delegation and Elena Panova, UNDP Deputy Country Director to partner municipalities of Municipal Governance and Sustainable Development Programme

During May 23-27, 2011 Mr. **José Roman Leon Lora**, Head of Operations Section 2, EU Delegation and **Elena Panova**, UNDP Deputy Country Director accompanied by UNDP/MGSDP team visited partner municipalities of UNDP/MGSDP Dolyna (Ivano-Frankivsk Region), Rivne and Lviv.

In Dolyna municipality the participants of the mission, met **Volodymyr Garazd**, Dolyna City Mayor, municipal officials and the NGO "Centre for Supporting Development and Reforms" which serves as Municipal Support Unit for MGSDP and discussed housing reform and community mobilization at local level, energy efficiency in public and multi-apartment buildings, introduction of the quality management system ISO 9001:2008 for municipal services. Also, the guests visited communities of ACMH "Oblisky-Zatyshok" (project on capital repair of gable roof) and ACMH "Pid Lypoyu on Pushkina, 8" (project on repair and heat retention lagging of external walls).



Photo – 12: Meeting of the mission representatives with local community in Dolyna

On May 26, the mission participants participated in the meeting of Municipal Sustainable Development Council in Rivne – an advisory public body to the city mayor (chaired by the Mayor, Mr. **Volodymyr Khomko**, including Municipal Support Unit, municipal officials and community-based organisations). During the visit, the municipal policy to support associations of co-owners of multi-apartment houses was presented in the framework of Rivne Municipal Sustainable Development Programme for 2009-2012. Also, the guests visited ACMH "Gazda" project site (project on "Improvement of energy-efficiency in the building").

On May 27, the mission visited Lviv partner municipality and met with municipal authorities of Lviv. The participants discussed introduction of the quality management system for municipal services in

accordance with ISO 9001:2008; associations of co-owners of multi-apartment houses; e-governance; activities to promote rational usage of water resources (education for sustainable development, etc.)

Independent Backstopping and Support Mission of SDC

During August 29- September 9, 2011 **Juerg Christen**, Executive Director of Swiss Resource Centre and Consultancies for Development SKAT (Switzerland), an international consultant in decentralization, was providing independent backstopping and support to UNDP led Municipal Governance and Sustainable Development Programme (MGSDP) aimed at improving the efficiency of Programme activities on promoting the participatory governance for sustainable development of the municipalities in Ukraine. This Mission was organized in context of the subproject “Promoting Conditions of Participatory Governance and Development in Urban Areas” and under the support from the Swiss Agency on Development and Cooperation (SDC). As part of the mission, the expert visited partner municipalities of Rubizhne, Tulchyn and Voznesensk.

The scope of the Mission included support the MGSDP project team in analyzing and further developing its mechanism and tools for the institutionalization and dissemination of knowledge and experience at the municipal level, and advising the project on the steps to be taken to further promote the integration of those mechanism and tools into governmental policies.

Also, the expert provided advice the MGSDP team on how to strengthen the project component on improving public services provision (solid waste management, water supply, energy efficiency).



Photo – 12: Interaction with representatives of ACMH in Rubizhne

Major recommendations are the following:

- Continue cooperation with existing partner municipalities, do not expand the number but rather decrease it. Only continue cooperation with cooperative partners as funds are scarce.
- Community-based approaches should be further consolidated and institutionally anchored and a critical mass of demo In view of sustainability continue to promote institutionalisation and the establishment of ACMH which coincides with the policy pursued by the Ministry (refer to 2.2.1). This is even more important as in future the municipal housing and communal services organisation, Zhek will be replaced by ACMHs, house managers or private managing companies.
- Continue to support the introduction of QMS as it motivates municipalities’ staff by defining their key roles and responsibilities and saves costs through improved efficiency and quality of services. Customers satisfaction increases as orders are met consistently, on time and to the correct specification.
- Good examples should be documented and exchange visits organised to successful municipalities.

- In Rivne this approach is fully integrated and institutionalised in the city organisation. Use Rivne as demonstration city and organise further exposure visits.
- Conceptually, the focus should remain on policy support, institution and capacity development and the capitalisation and documentation of lessons learned for further dissemination, replication and scaling up.
- However, complement these activities with practical support through community initiatives as the combination of the process and the product leads to better results (refer to 2.1).
- The thematic areas of support should remain on a) energy efficiency measures, b) e-governance² including quality management (ISO) as well as c) Inter-municipal cooperation on the practical and policy levels.
- MDSDP should continue to utilise the experiences it gained through its multi-level approach. They should be used for developing credible policy recommendations and engaging in policy dialogue for the legislative process at the national level (refer to external review by Töpperwien et al, June 2009).
- The collaboration with associations, in particular with the Ukrainian Association of Rayon and Oblast Authorities should be revived. Through its excellent network and links the association can be used as a channel for the dissemination of best practices and lessons learnt.

² E-Governance is the public sector's use of information and communication technologies with the aim of improving information and service delivery, encouraging citizen participation in the decision-making process and making government more accountable, transparent and effective.

Chapter THREE

LESSONS AND OPPORTUNITIES

3.1. Taking Stock of the Experience, p. 40
3.2. Future Outlook, p. 40

3.1 TAKING STOCK OF THE EXPERIENCE

Having gained the experience of cooperation with the stakeholders, it was found that MGSDP has been successful in demonstrating the value of participatory approach and social mobilization at local level. Also, national level opportunities were explored and utilised during the quarter in promoting the vision of the Programme. However, some challenges also prevailed in harnessing potential of the people.

A) *Opportunities* were identified based on the recent Programme's experience –

- 1) The development challenges still to be addressed and perspectives identified in programme implementation are energy efficiency in multi-apartment buildings and public sector; inter-municipal cooperation, including solid waste management; e-governance. These directions fully coincide with the priorities of the Government of Ukraine and were highlighted / prioritized by the partner municipalities.
- 2) The Programme approach is effective and is recognised by national and local partners. The interested parties adhere to the approach methodology requirements and are ready to promote it. The population is being widely involved. Partner municipalities internalise approach through establishing Municipal Sustainable Development Councils or approving municipal programmes.
- 3) Owing to continues training, provided by MGSDP Team, MSU personnel and local authorities generated substantial experience and capacity and can act as resource persons in area of community-based approach. They have been involved to various national policy events as experts and consultants this year.
- 4) The strong demonstration effect took place in majority of partner municipalities during the previous cooperation with the Programme and these municipalities are ready to commit more resources for cost-sharing of the community projects.
- 5) Programme approach coincides with directions of policy reform of housing and municipal economy in Ukraine. The Programme can share the experience in establishing the departments in local self-government bodies responsible for ACMHs, provide expertise for the training for municipal servants, personnel of the communal enterprises and ACMH heads on reforming housing and municipal economy.
- 6) Municipalities across Ukraine are interested to learn from the experience of the Programme's partners and actively participate in knowledge sharing events on e-governance, solid waste management, introduction of municipal services quality management system ISO etc.
- 7) The local authorities support including lessons learned to legislative process and express a wish to contribute to working groups in elaborating Draft Laws.

B) *Challenges* still occur in process of Programme implementation, especially with regard to the following –

- The process of informing local communities participating in the Project on procurement, public audit and community Projects implementation should be improved. Currently due to peculiarities of urban residents who are less linked to each other than in rural areas, the community members are not always fully aware about UNDP/MGSDP principles and Project mechanism.
- Lack of Projects' resources for supporting local community SD projects in partner municipalities.

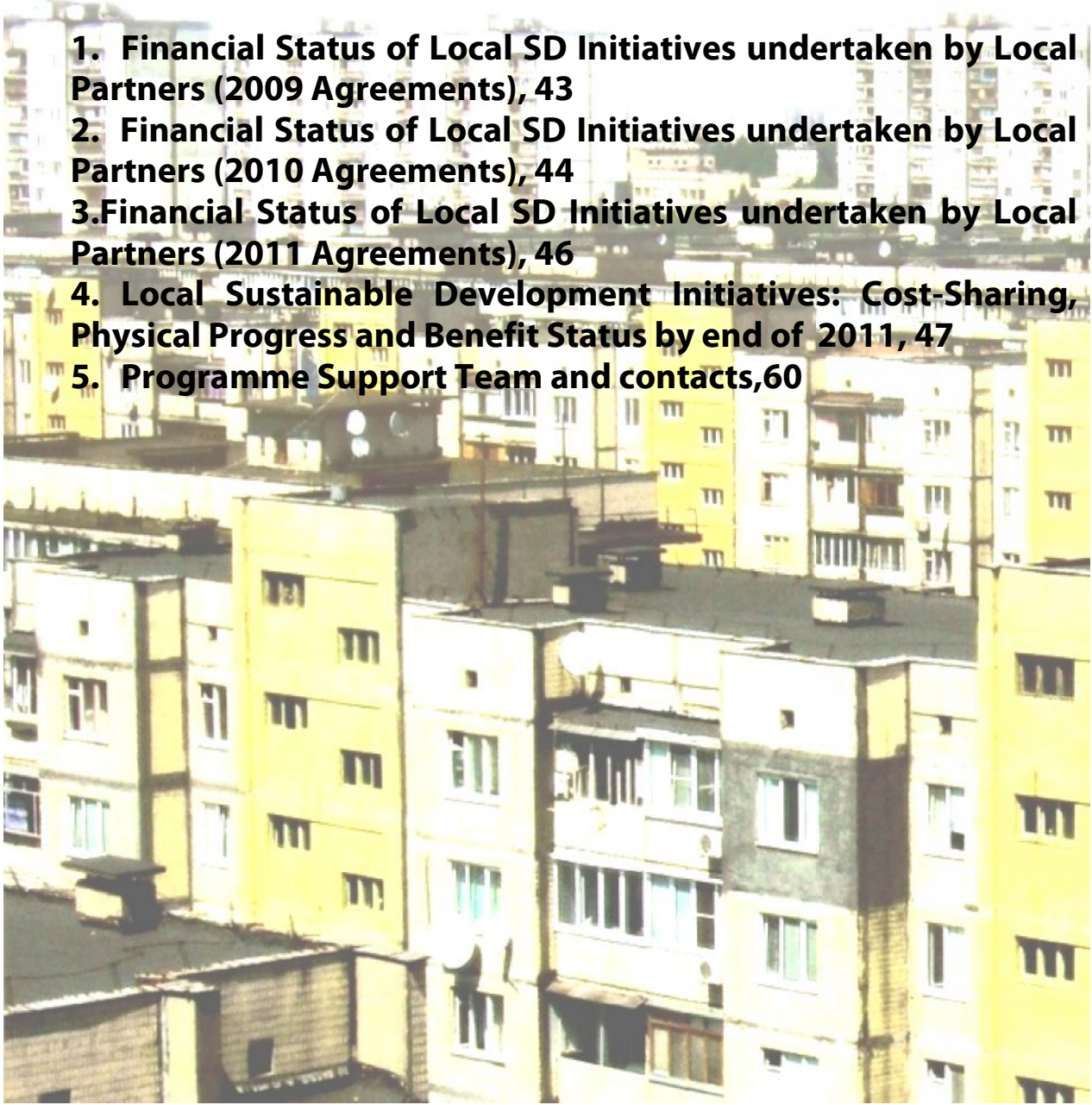
3.2. FUTURE OUTLOOK

In 2012 the Programme will focus on the following activities:

- Supporting policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiating policy dialogue/organising media events through organising round tables to promote local self-governance and municipal and housing reforms;

- Organise trainings for local/national civil servants in key issues of local self-governance;
- Elaborating and launching training programmes for leaders of ACMH and house managers in partnership with the Ministry;
- Supporting selected municipalities to introduce self-government innovations with social media engagement;
- Providing trainings for local leaders on O&M, house management and ACMHs;
- Conducting feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

ANNEXTURE

- 
- 1. Financial Status of Local SD Initiatives undertaken by Local Partners (2009 Agreements), 43**
 - 2. Financial Status of Local SD Initiatives undertaken by Local Partners (2010 Agreements), 44**
 - 3. Financial Status of Local SD Initiatives undertaken by Local Partners (2011 Agreements), 46**
 - 4. Local Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by end of 2011, 47**
 - 5. Programme Support Team and contacts, 60**

Annex – I
Financial Status of Local SD Initiatives undertaken by Local Partners (2009 Agreements), UAH

##	Purpose	Number of Transactions in 2011	Total amount paid by end of 2011 by cost-sharing of					Total amount due for future payment by cost-sharing of					Stat us of proj ect completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
1,0	Kirovske												
1.1	ACMH "Girniatsky 1"			879,6		1319,4			4983,2		7474,8	0,2	
1.2	ACMH "Girniatsky 4"			880,4		1320,6			4987,6		7481,4	0,2	
1.3	ACMH "Girniatsky 10"			9651,1		14476,7			1072,5		1608,8	0,9	
1.4	ACMH "Panfilovtsev 32"			10530,2		15795,3			1169,8		1754,7	0,9	
1.5	ACMH "Panfilovtsev 34"			10530,2		15795,3			1169,8		1754,7	0,9	
1.6	ACMH "Shakhtarska 33"³	1,0		10349,2		15523,8						1,0	
1.7	ACMH "Molodizhny 5"			6273,4		9410,1			697,0		1045,5	0,9	
1.8	ACMH "Objednany"			8111,6		12167,4			901,2		1351,8	0,9	
1.9	ACMH "Aquamarin"			9654,6		14481,9			1072,6		1608,9	0,9	
1.10	ACMH "Lenina"				10800,0	16200,0				1200,0	1800,0	0,9	
1.11	Kirovske Municipality**		10500,0			52500,0				7000,0		0,9	
1.12	ACMH "Molodizhny 10"				2052,0	3078,0				11628,0	17442,0	0,2	
1.13	ACMH "Girnyatsky 2"				13770,0	13770,0				1530,0	1530,0	0,9	
1.14	ACMH "Garnyy Budynok"-2008	1,0			1980,0	2970,0						1,0	
2,0	Dolyna												
2.1	ACMH "Pidlypoyu na Pushkina, 8"	1,0			76041,0	76041,0						1,0	
3	Novograd-Volynsky												
3.1	ACMH "Zviagel"				54000,0	54000,0				6000,0	6000,0	0,9	
4	Nizhnegorsky												
4.1	CSO "Vognyk"*	1,0		55372,5		12305,0	55372,5					1,0	
Total			10500,0	55372,5	66860,3	223448,0	321722,0	0,0	0,0	16053,7	27358,0	50852,6	0,9
		4,0			677902,8					94264,3			

³ The projects selected in bold are 100% implemented.

Annex – II
Financial Status of Local SD Initiatives undertaken by Local Partners (2010 Agreements), UAH

##	Purpose	Number of Transactions in 2011	Total amount paid by end of 2011 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
1	Kirovske*												
2	Dolyna												
2.1	ACMH "Oblisky-Zatyshok"	1				71028,1	86812,1				7 892,00	9 645,78	90%
2.2	ACMH "Kashtan NA Obliskah"	1				27973,8	34190,2				3 108,20	3 798,90	90%
2.3	CO "Pikluvalna rada of kindergarten "Zolota Rybka"	2				85252,5	104197,5				12 189,60	14 898,40	90%
3	Kagarlyk												
4	Saky												
4.1	CSO "Krymska zirochka"	2		47366,8		5263,0	64325,3						100%
4.2	ACMH "Lad"			7078,6			8651,6		786,50			961,28	90%
4.3	ACMH "Soglasie"	1		54664,1			66811,6		7 423,78			6 073,52	90%
4.4	Charitable Foundation "Blagodiyniy fond uprovadzheniya novyh metodiv navchannia i vyhovannya"	1		59391,0			72589,0						100%
5	Rivne												
5.1	ACMH "Soborna 32"	1					29778,0						100%
5.2	ACMH "Zatyshok"	1					10000,0						100%
6	Novograd-Volynsky*												
7	Voznesensk												
7.1	ACMH "Bila Akatsija"	1				51249,8	95178,2						100%
8	Tulchyn*												
9	Dzhankoy												
9.1	ACMH "Arnika"	1		45057,1		5006,3	61188,6						100%
10	Mykolaiv												
10.1	ACMH "Liubystok-12"	1				18511,2	34377,9						100%
10.2	ACMH "Zeleny Barvinok"					16660,0	30940,1				1 851,12	3 437,78	90%
10.3	ACMH "Vektor"					42528,5	78981,4				4 725,38	8 775,72	90%
11	Novovolynsk*												
12	Ivano-Frankivsk												
12.1	ACMH "Bystrytsia 2007"	3				106764,3	130489,7						100%
13	Ukrainka*												
14	Mogylyv-Podilsky												
14.1	ACMH "Gvardiysky 74"										15 120,00	22 680,00	0%
15	Rubizhne												
15.1	ACMH "Oberig-17"	3				19451,3	23773,7						100%

15.2	ACMH "Rudenko-1"	3				17474,3	21357,1							100%
15.3	CSO "Prostir"	3				31185,0	38115,0							100%
16	Nizhnegorsky*													
17	Lviv													
17.1	Lviv Municipality		54667,5			33982,5		9 850,00						90%
18	Yevpatoriya													
18.1	CSO "Spryannia Gimnazii #8"	1		47530,8		5281,2	52812,0							100%
18.2	CSO "Spektr" OF School #11	1		46882,8		5209,2	52092,0							100%
18.3	CSO "Turbota" OF School #12	1		39403,8		4378,2	43782,0							100%
18.4	CSO "Shkola #14-Litsey"	1		52810,0			52810,0							100%
18.5	ACMH "Budivelnyk"	1		36492,3		4054,7	40547,0							100%
19	Novoozerne													
19.1	CSO "Jakoriok"	1		99000,0			99000,0							100%
Total			54667,5	535677,2	0,0	551253,7	1332799,9	9850,0	8210,3	0,0	44886,3	70271,4		79,40%
		31	2 474 398,34				133 217,96							

*New Agreements for implementation of local initiatives in these municipalities were not signed in 2010.

Annex – III
Financial Status of Local SD Initiatives undertaken by Local Partners (2011 Agreements), UAH

##	Purpose	Number of Transactions in 2011	Total amount paid by end of 2011 by cost-sharing of					Total amount due for future payment by cost-sharing of					Status of project completion (%)
			UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	UNDP Fund	CIDA Fund	Norwegian Fund	SDC Fund	Municipality	
1	Dolyna												
1.1	ACMH "Zatyshna oselya na Nezalezhnosti 2"	2				17234,6	25852,0				1915,0	2872,4	90%
1.2	ACMH "Poshtarochka"	1				3349,6	5024,4				18981,2	28471,8	15%
2	Novograd-Volynsky												
2.1	CSO "Spilna meta"	3				95000,0	142500,0						100%
3	Dzhankoy												
3.1	CSO "Svitliachok"	2				57312,0	85968,0				6368,0	9552,0	90%
4	Bakhchysaray												
4.1	CSO "Buratino"	2				41830,2	41830,2				4647,8	4647,8	90%
4.2	Bakhchysaray city council (ISO)	1				4412,4					25003,6		15%
5	Kalynivka												
5.1	CSO "Maliatko-Kalynivchatko"	2				24300,0	24300,0				2700,0	2700,0	90%
6	Rivne												
6.1	ACMH "Orbita-Pivnich"	2				24571,6	73714,7				2730,2	8190,5	90%
6.2	ACMH "Galytskogo-4"	2				30007,1	90021,4				3334,1	10002,4	90%
6.3	HCC "Budivelnik"	2				31372,2	94116,6				3485,8	10457,4	90%
6.4	HCC "Electroaparat-2"	2				37485,5	112456,4				4165,0	12495,2	90%
7	Voznesensk												
7.1	ACMH "Gurt Zeleny Gai"	3				6671,7	15567,3						100%
7.2	ACMH "Nova Doba"	2				43134,9	100648,2				4792,8	11183,1	90%
7.3	Voznesensk city council (E-governance)	1				14910,0					84490,0		15%
8	Tulchyn												
8.1	Tulchyn city council (SWM)	1				9000,0					51000,0		15%
9	Rubizhne												
9.1	PO "School #3 "Krapelka shchastia"										33120,0	49680,0	0%
10	Yevpatoriya												
10.1	Fellowship of co-owners of 36 apartment house "Merkuriy"	2				8398,1	10264,3				933,1	1140,5	90%
10.2	ACMH "Budivelnik"	2				23352,3	28541,7				2594,7	3171,3	90%
11	Novovolynsk												
11.1	FACMHs "Zhovtneve"	2				8358,5	12537,7				928,7	1393,1	90%
Total													
		34		0,0	0,0	0,0	480700,7	863342,9	0,0	0,0	0,0	251190,0	155957,4

Annex – III: Local Sustainable Development Initiatives: Cost-Sharing, Physical Progress and Benefit Status by end of 2011

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Progress Status %	Direct Beneficiaries			Indirect Beneficiaries	
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other		Total	Women	Men		Children
Zhytomyr																	
1	Comfort	Heat/Hot Water	Energy and Environment	2004	56600				56600	11000		124200	100	88	105	26	
2	Hromada	Heating System	Energy and Environment	2004	28000				28000	4700	4000	64700	100	54	76	20	
3	Dobrobut-62	Heat/Hot Water	Energy and Environment	2004	56800				56800	9900		123500	100	107	137	39	
4	Dobrobut-104	Heating System	Energy and Environment	2004	32700				32700	8900	2600	76900	100	79	85	70	
5	Vlasnyi Dim	Heating System	Energy and Environment	2004	25500				25500	8300	3300	62600	100	93	98	33	
6	Nasha Oselya	Heat/Hot Water	Energy and Environment	2004	53400				53400	7900		114700	100	84	93	23	
	<i>Sub-total:</i>	*	*		253000				253000	50700	9900	566600	*	505	594	211	
Rivne																	
1	School network	Heating System	Social	2004	84900				84900	15500	38900	224200	100	80	135	3885	
2	Zhytlovyyk-22	Heating System	Energy and Environment	2004	21900				21900	8600		52400	100	130	160	45	
3	Balsamin	Drainage System	Energy and Environment	2004	54000				54000	20000		128000	100	250	290	460	
4	School Network	Heating System	Social	2005	44900				104800	15500	32400	197600	100	135	80	3985	
5	Assoc of Disabled	Computer-Based Trg	Economic Development	2005	19500				45500	13300	2000	80300	100	1507	1123	0	
6	ACMH Shukhevycha	Roof Repair	Energy and Environment	2007	59400				89100	21500		170000	90	332	170	1211	
7	ACMH "Zhytlovyyk-22"	Premises Repair	Social	2007	24320				36480	19000		79800	90	110	96	84	
8	School Network	Windows Insulation	Energy & Environment	2007	74250				74250	18296		166796	90	126	84	3990	
9	Lyceum	Windows Insulation	Energy & Environment	2008	34775				104325	17872		156972		273	236	228	
10	ACMH Galytskogo	Roof Repair	Energy and Environment	2008	34650				103950	20320		158920		192	110	55	
11	ACMH "Gazda"	Flat Roof Repair	Social	2009	25973				77920	16852		120745	0	45	46	12	
12	ACMH "Magirus"	Flat Roof Repair	Social	2009	29250				87750	15746		132746	0	195	131	130	
13	ACMH "Semko"	Flat Roof Repair	Social	2009	17212				51635	7650		76497	0	60	62	17	
14	CSO "Sviato Dobra"	PVC Windows Installation	Environmental	2009	36000				108000	39358		183358	0	1282	1139	1139	
15	PO "Usmishka"	Windows	Social	2009	35000				35000	10496		80496	0	350	256	301	
16	ACMH "Galytskogo 4"	Replacement of pipes of water supply systems	Social	2010		30015			90044	36000		156059		192	110	55	
17	ACMH "Shukhevycha 2"	Capital repair of flat roof	Social	2010		29982			89947	39308		159237		495	393	450	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
18	ACMH "Vidrodzhennia"	Replacement of old pipes of water supply and sewerage systems	Social	2010		13453			40358	8386		62197		208	174	88	
19	ACMH "Zlagoda - 3"	Replacement of old pipes of water supply and heating systems	Social	2010		26513			79538	15300		121351		57	44	28	
20	SCO "Oberig 29"	Installation of heat loss reducing PVC windows	Social	2010		33465			100394	18358		152217		495	393	450	
21	SCO "Vidrodzhennia 15"	Installation of PVC windows	Social	2010		33538			100614	18358		152510		495	393	450	
22	CSO "Ridna Shkola"	Installation of PVC windows and doors	Social	2010		33749			101249	17712		152710		662	551	659	
23	ACMH "Soborna 32"	Replacement of old pipes of internal water supply and sewerage systems	Social	2010					29778	13500		43278		32	27	20	
24	"Zatyshok" - ACMH on 31A S. Petliury Street	Mounting of roof draining system pipes	Social	2010					10000	2208		12208		7	2	1	
25	ACMH "Orbita-Pivnich"	Replacement of heating system old pipes	Social	2011		34102			81905	27302		143309		164	145	33	
26	ACMH "Galytskogo-4"	Capital repair of interpanel joints	Social	2011		33341			100024	60388		193753		192	110	55	
27	HCC "Budivelnik"	Capital repair of flat roof	Social	2011		34858			104574	40166		179598		221	229	100	
28	HCC "Electroaparat-2"	Capital repair of flat roofs on two houses	Social	2011		41650			124952	46959		213561		230	200	164	
	<i>Sub-total:</i>	*	*	*	596030	344666	0	0	2122887	601727	73300	3738610	0	8510	6887	18094	
Novograd-Volynskiy																	
1	Women's Association	Public Health	Social	2006		75000			75000	25552	12579	188131	100	9504	8496	0	38300
2	Fund of Disabled	Health for Disabled	Social	2006		75400			75400	17867		168667	100	526	347	420	453
3	School # 5	Premises Renovation	Energy and Environment	2006	7550	67950			75500	17438	10000	178438	100	25	5	292	
4	School Network	Roof repair	Energy and Environment	2006	4490	40410			44900	10543		100343	100	112	38	1688	
5	NO"Franka,32"	Potable Water	Social	2006		15500			15500	5573		36573	100	27	21	11	
6	Kindergarten #16	Roof repair	Energy and Environment	2006		16000			16000	9528		41528	100	29	0	216	
7	Kindergarten14	Roof Repair	Energy and Environment	2006	63750	11250			75000	48900	281964	480864	100	62	4	310	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
8	NO "Royalty"	Lifts Repair	Social	2006	13200				13200	3094		29494	100	84	103	85	
9	NO "Zhoda"	Lifts Repair	Social	2006	36100				36100	8139		80339	100	343	340	81	
10	"Zarichany" SC	Potable Water	Social	2007	8550				10450	30707		49707	100	18	10	24	
11	"Lesi Ukra-inki" School	Roof Repair	Energy and Environment	2007	67455				82445	29852		179752	100	108	18	771	
12	"Lira" school	Premises Repair	Social	2007	67455				82445	21437		171337	100	67	12	560	
13	School #7	Roof Repair	Energy and Environment	2007	67455				82445	25630		175530	100	76	15	735	
14	MRC "Gromad-sky progress"	Potable Water	Social	2007	52574				64257	14081		130912	90	842	521	641	
15	Kindergarten13	Roof Repair	Energy and Environment	2007	67455				82445	16711	129000	295611	100	25	2	132	
16	ACMH "Kedr"	Energy Saving	Energy and Environment	2007	13812			67434	9027	20622		110895	100	27	21	11	
17	ACMH "Zhytlovyk"	Sports Ground	Social	2007	37350				45650	11677		94677	90	224	139	85	
18	SC "Oliynyk"	Sewage System		2008	53800				86700	91200	235300	467000		43	35	38	
19	Kindergarten #2	Roof Repair	Energy and Environment	2008	53800				86700	20500	99500	260500		40	3	186	
20	ACMH "Zviagel"	Water Supply Complex	Social	2009		60000			60000	28422	124000	272422	0	563	429	349	
21	CSO "Morske"	Design of Technical Documentation	Social	2009		41237					260500	301737	0	137	151	155	
22	CSO "Spilna meta" of school no 4	Capital repair of 11 toilets	Social	2011		95000			142500	37170		349868		938	31	25	
	<i>Sub-total:</i>	*	*	*	614796	497747	0	67434	1261664	494643	1152843	4164425	0	13820	10741	6815	38753
Dolyna																	
1	SC "Dzherelo zhyttya"	Potable Water Supply	Social	2008	70000				70000	40590		180590		24	26	12	
2	ACMH "Pid Lypoju na Pushkina 8"	External walls repair	Economic	2009	76041				76041	18300		170382	0	15	11	4	
3	ACMH "Zatyshna Oselia na Nezalezhnosti 2"	Foundation walls and basement premises capital repair	Economic	2009	70000				70000	22360		162360	0	96	85	54	
4	PO "Sonechko"	Windows Insulation	Social	2009		90000			90000	20300		200300		168	140	138	
5	ACMH "Kashtan na Obliskah"	Draining and waterproofing of foundation walls	Social	2010		31082			37989	7795		76866		26	25	7	
6	ACMH "Oblisky-Zatyshok"	Capital repair of gable roof	Social	2010		78920			96458	19846		195224		19	11	13	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
7	CO "Pikluvalna rada of kindergarten "Zolota Rybka"	Installation of heat PVC windows and doors	Social	2010		94725			115775	24066		234566		318	244	252	
8	ACMH "Zatyshna Oselia na Nezalezhnosti, 2"	Replacement of old windows in entrances of the community house	Social	2011		28725			19149	12150		60024		96	85	54	
9	ACMH "Poshtarochka"	Repair of foundation walls, construction of water-diversion barrier and ditch	Social	2011		22330			6580	33497		62407		26	16	11	
	<i>Sub-total:</i>	*	*	*	70000	491823	0	0	581992	198904	0	1342719	0	788	643	545	
	Tulchyn																
1	Kindergarten #4	Windows Insulation	Energy & Environment	2008		45000			45000	10400		100400		147	123	120	
2	Kindergarten #3	Windows Insulation	Energy & Environment	2008		45000			45000	10400		100400		167	127	140	
3	CSO "Veselka"	PVC Windows Installation	Social	2009	39412				48170	9731		97313	0	155	134	130	
4	CSO "Dytiachy Dobrobut"	PVC Windows Installation	Social	2009	101250				123750	27200		252200	0	40	7	240	
	<i>Sub-total:</i>	*	*	*	140662	90000	0	0	223481	96170	0	550313	0	509	391	630	
	Ivano-Frankivsk																
1	NDO, Zhek # 3	Sports ground	Social	2004	50000				50000	14300	16400	130700	100	237	279	105	
2	Horobryi	Heating System	Energy and Environment	2004	24800				24800	8900		58500	100	109	116	43	
3	"Kvitka Karpat"	Sports ground	Social	2005	25000				58300	9200		92500	100	141	94	1085	
4	"Kalynon'ka"	Sports ground	Social	2005	22200				51800	8300		82300	100	77	42	700	
5	"Strumochok"	Sports ground	Social	2005	34500				80600	12900		128000	100	149	91	1536	
6	"Nashe Zdorovya"	Sports ground	Social	2005	31700				74100	11300		117100	100	85	37	1100	
7	"Uhorn. School"	Drinking water	Energy and Environment	2005	14700				34300	7900	5000	61900	100	65	35	303	
8	"Prometey"	Roof Repair	Energy and Environment	2005	27600				64400	10900	6700	109600	100	48	37	13	
9	"Svitanok"	Window Insulation	Energy and Environment	2005	16200				37700	7600		61500	100	166	156	62	
10	"Vytvytskoho, 28"	Drinking water	Energy and Environment	2005	18900				44250	6550	4000	73700	100	94	95	52	
11	"Kor. Danyla, 146"	Window Insulation	Energy and Environment	2005	19600				45850	7750	5000	78200	90	61	46	43	
12	"Mykolaychuka, 11"	Drinking water	Energy and Environment	2005	18500				43100	7900	6000	75500	100	109	96	57	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
13	"Cooperative #2	Basement Pipes	Energy and Environment	2006	1217	10952			12169	2785		27123	100	38	36	25	
14	NO "Pasichna, 18"	Basement Pipes	Energy and Environment	2006	6695	60260			66955	15833		149743	100	73	54	146	
15	NO Trolleybusna4	Basement Pipes	Energy and Environment	2006	7309	65775			73084	16560		162728	90	84	73	19	
16	NO "Vovchynetska, 198"	Basement Pipes	Energy and Environment	2006	61724	10892			72616	16250		161482	100	216	188	67	
17	NO "Vovchynetska, 198-B"	Basement Pipes	Energy and Environment	2006		71946			71946	16025		159917	100	132	92	78	
18	NO "Chornovola, 134-A"	Roof Repair	Energy and Environment	2006	7455	67095			74550	18518	15000	182618	100	91	89	58	
19	Cooperative #8"	Roof Repair	Energy and Environment	2006		59915			59915	18274		138104	100	154	103	47	
20	NO "Symonenka, 5"	Basement Pipes	Energy and Environment	2006	57027	10064			67091	15140		149322	100	146	101	114	
21	NO "Ivasyuka, 36"	Roof repair	Energy and Environment	2006	2937	26433			29370	7207	3000	68947	100	118	97	63	
22	Cooperative #4"	Roof Repair	Energy and Environment	2006		60179			60179	14290		134648	100	79	48	21	
23	NO "S. Bandery, 12"	Basement Pipes	Energy and Environment	2006	7228	65060			72288	16140		160716	90	93	78	24	
24	NO Konovaltza,34	Basement Pipes	Energy and Environment	2006	5628	50649			56277	12671		125225	100	62	57	28	
25	School #16	Floor Repair	Social	2006	17985	1999			19984	4552		44520	100	39	28	599	
26	School #2	Window Insulation	Energy and Environment	2006	59948	10579			70527	17031		158085	100	43	18	560	1050
27	School #7	Premises Repair	Energy and Environment	2006	42023	7416			49439	11782		110660	100	58	15	488	859
28	School #8	Sports Ground	Social	2006	24564	4334			28898	6698		64494	100	25	9	700	
29	School #1	Premises Repair	Social	2006	62938	11107			74045	23672		171762	100	135	9	802	
30	NO "Hotkevycha 44/4"	Basement Pipes	Energy and Environment	2006	73939				73939	17865		165743	100	180	161	56	
31	Rehabilitation Centre	Roof repair	Energy and Environment	2006	74877				74877	15516	58421	223691	100	123	22	83	
32	NO "Stusa 25"	Basement Pipes	Energy and Environment	2006	74535				74535	14406		163476	100	144	127	63	
33	NO "Nadvirninska 30"	Basement Pipes	Energy and Environment	2006	70960				70960	15630		157550	100	138	122	72	
34	NO "Petlyury 1"	Basement Pipes	Energy and Environment	2006	74930				74930	16650		166510	100	163	118	63	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Progress Status %	Direct Beneficiaries			Indirect Beneficiaries	
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other		Total	Wom-en	Men		Children
35	School #22	Window Insulation	Energy/ Environment	2007	59940				89911	21447		171298	100	150	25	1455	
36	School #8	Window Insulation	Energy/ Environment	2007	53704				80555	26705		160964	100	27	13	246	
37	School #16	Toilets Repair	Social	2007	53700				80550	23750		158000	100	873	234	562	
38	School #15	Window Insulation	Energy/ Environment	2007	52788				79183	23949		155920	100	27	13	773	
39	School #13	Toilets Repair	Social	2007	56041				84061	26836		166938	100	101	15	86	
40	High school I# 3	Window Insulation	Energy/ Environment	2007	59427				89141	16639		165207	100	67	20	457	
41	HC Vovchynetska 202	Basement Pipes	Energy/ Environment	2007	59720				89581	17399		166700	90	93	87	32	
42	ACMH "Serafini"	Basement Pipes	Energy/ Environment	2007	14100				21149	4500		39749	90	1	7	11	
43	HC Vovchynetska 194a	Basement Pipes	Energy/ Environment	2007	56616				84923	17078		158617	100	103	86	31	
44	HC Tselevycha 5a	Basement Pipes	Energy/ Environment	2007	58532				87797	17225		163554	100	93	87	32	
45	HC Kono-valtsya 46	Basement Pipes	Energy/ Environment	2007	58896				88345	17739		164980	90	78	75	26	
46	HC Trolley-busna 19	Basement Pipes	Energy/ Environment	2007	59228				88843	17079		165150	100	112	83	45	
47	HC Halyska	Basement Pipes	Social	2007	59344				89016	17259		165619	100	73	56	30	
48	ACMH Halytskogo 53a	Basement Pipes	Social	2007	32298				48448	9476		90222	100	18	17	13	
49	HC Lenkavskogo 9	Basement Pipes	Social	2007	45974				68960	14782		129716	100	52	36	6	
50	HC Vovchynetska 194	Basement Pipes	Social	2007	57308				85963	16401		159672	100	138	108	190	
51	ACMH Zlagoda	Roof Repair	Energy/ Environment	2007	61723				77072	15697		154492	100	106	71	35	
52	Cooperative #8	Basement Pipes	Social	2007	7891				63842	18579		90312	90	116	103	85	
53	HC on 10B Bandery Str.	Basement Pipes	Social	2007	8903				72033	11205		92141	15	90	69	22	
54	HC on 194V Vovchynetska	Basement Pipes	Social	2007				16489	133412	28914		178815	90	230	190	81	
55	HC on 27 Saharova Str.	Basement Pipes	Social	2007				15910	128726	16770		161406	90	67	59	54	
56	ACMH "Cement"	Basement Pipes	Social	2007				11890	96203	12179		120272	90	43	41	10	
57	HC on 32 Nadvirnyanska	Basement Pipes	Social	2007				16194	131020	17578		164792	90	80	78	46	
58	HC on 134 Galyska Str.	Roof Repair	Energy/ Environment	2007				7269	58808	8792		74869	90	159	111	173	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Wom-en	Men	Children	
59	HC on 14 Korolia Danyla	Roof Repair	Energy/ Environment	2007	15561				125899	15999		157459	15	61	47	25	
60	ACMH Zlagoda-2006	Roof Repair	Energy/ Environment	2007			6927	56045	7234			70206	90	8	7	2	
61	HC on 33 Saharova Str.	Basement Pipes	Social	2007	15910				128726	16656		161292	90	77	67	48	
62	ACMH "Suchasne zhyttya"	Roof Repair	Energy/ Environment	2007			14604	118161	14979			147744	90	39	31	33	
63	School # 12	Window Insulation	Energy/ Environment	2007	16211				131163	16547		163921	90	590	486	659	
64	School # 18	Window Insulation	Energy/ Environment	2007	15593				126157	24850		166600	90	1404	1139	1253	
65	School # 2	Toilets Repair	Energy/ Environment	2007	9236				74728	20711		104675	90	31	16	496	
66	Kindergarten # 2	Roof Repair	Energy/ Environment	2007	5522				44677	12513		62712	90	66	66		201
67	ACMH "Vatrovyk"	Roof Repair	Energy/ Environment	2007			8115	65661	8747			82523	90	40	32	19	
68	School # 23	Toilets Repair	Energy/ Environment	2007	15548				125800	15778		157126	15	722	783		2106
69	Kindergarten # 10	Toilets Repair	Energy/ Environment	2007	13824				111848	30782		156454	90	219	172		642
70	HC on 32 Naberezhna	Basement Pipes	Social	2007	15541				125742	16091		157374	15	87	135		
71	HC on 28 Doroshenka Str.	Roof Repair	Energy/ Environment	2007	16016				129581	16328		161925	90	123	92	72	
72	HC on 31 Saharova Str.	Basement Pipes	Social	2007			16328	132112	17278			165718	90	69	51	61	
73	ACMH at 33 Pivdenny Blv-r	Roof Repair	Energy/ Environment	2008	30443				96403	14263		141109		82	48	21	
74	Kindergarten #6	Roof Repair	Energy/ Environment	2008	30861				109416	15704		155981		143	89	104	
75	School # 25	Windows Insulation	Energy & Environment	2008	35000				105000	24805		164805		857	697	907	
76	Housing Committee on 208A Vovchynetska Street	Hot/Cold Water Supply and Heating Systems	Social	2009	65236				121152	25484		211872	0	259	168	113	
77	Charitable Organization "Guardian Council Pervotsvit"	Hot/Cold Water Supply and Heating Systems	Social	2009	56149				104278	18557		178984	0	442	359	395	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries				
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Wom-en	Men	Children					
78	PO "Ugornyky village"	Design of technical doc.	Social	2009	47700					5300		53000		1615	1507	406					
79	PO "Piznaiko"	Roof repair	Social	2009	81428				151224	32305		264957		414	169	305					
80	ACMH "Bystrytsia 2007"	Construction of gable roof	Social	2010		106764			130490	74570		311824		58	75	13					
Sub-total:					*	*	*		2439531	701419	0	113726	6420803	1290454	119521	10934230	0	12777	9351	19387	4858
Kirovske																					
1	NO "Hirnyk-2"	Basement Pipes	Energy and Environment	2006	14250				14250	3200		31700	100	224	171	103					
2	ACMH No 20	Basement Pipes	Social	2007	13200				13200	8850		35250	90	192	154	122					
3	ACMH No 21	Basement Pipes	Social	2007	13200				13200	8800		35200	90	209	151	126					
4	ACMH No 23	Basement Pipes	Social	2007	10000				10000	3650		23650	90	39	32	11					
5	ACMH "Nash Dom"	Basement Pipes	Social	2007	9709				9709	7750		27168	90	85	79	34					
6	ACMH Molodizhny 18	Basement Pipes	Social	2008	8411				12617	4337		25365		55	43	35					
7	ACMH Molodizhny 19	Heating System	Energy & Environment	2008	15251				22877	6237		44365		147	125	115					
8	ACMH Molodizhny 8	Basement Pipes	Social	2008	12252				18378	3903		34533		103	95	36					
9	ACMH Molodizhny 6	Basement Pipes	Social	2008	9343				14015	4095		27453		84	58	39					
10	ACMH "Garny Budynok"	Basement Pipes	Social	2008	19800				29700	7500		57000		207	161	129					
11	ACMH Shakhtarska 24	Basement Pipes	Social	2008	15260				22891	7239		45390		83	77	19					
12	ACMH "Molodizhny 15"	Water Supply, Central Heating and Sewerage Systems	Social	2009				6674	10010	7854		24538	0	47	39	11					
13	ACMH "Panfilovtsev 32"	Water Supply, Central Heating and Sewerage Systems	Social	2009				11700	17550	13750		43000	0	66	54	15					
14	ACMH "Panfilovtsev 34"	Water Supply, Central Heating and Sewerage Systems	Social	2009				11700	17550	13750		43000	0	61	49	12					
15	ACMH "Shahtarska 33"	Water Supply, Central Heating and Sewerage Systems	Social	2009				10349	15524	10875		36748	0	63	51	13					
16	ACMH "Shahtarska 51"	Water Supply, Central Heating and Sewerage Systems	Social	2009		8347			12560	19326		40233	0	49	40	12					
17	ACMH "Girniatsky 1"	Water Supply and Central Heating Systems	Social	2009				5863	8794	3258		17915	0	73	67	29					

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Total	Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO Net-work	Other			Wom-en	Men	Children	
18	ACMH "Girniatsky 4"	Water Supply and Central Heating Systems	Social	2009				5868	8802	3260		17930	0	156	145	61	
19	ACMH "Girniatsky 10"	Water Supply and Central Heating Systems	Social	2009				10724	16085	7979		34788	0	156	145	61	
20	ACMH "Molodizhny 5"	Water Supply and Central Heating Systems	Social	2009				6970	10456	5436		22862	0	65	53	16	
21	ACMHs "Objednany"	Wiring System	Social	2009				9013	13519	5504		28036	0	85	58	15	
22	ACMH "Aquamarin"	Gable Roof Repair	Social	2009				10727	16091	12980		39798	0	106	72	38	
23	ACMH "Lenina"	Renovation of Structural Elements of the House	Social	2009		12000			18000	15517		45517	0	80	58	40	
24	ACMH "Shahtarska 35"	Flat Roof Repair	Social	2009		11000			17000	15036		43036	0	52	43	14	
25	ACMH Molodizhny 10	Roof repair	Social	2009		13680			4500	20520		38700		108	97	31	
26	ACMH Girniatsky 2	Sewage System	Social	2009		12240			6900	18360		37500		57	34	29	
27	CSO "Svit Dytynstva"	Technic Docs	Social	2009		40000			9623			49623				500	
28	ACMH Molodizhny 12	Sewage System	Social	2009		14000			14000	9096		37096		97	93	25	
	Sub-total:	*	*	*	140676	111267	0	89588	3978019	248062	0	987394		2526	2068	769	
	Mykolayiv																
1	NO "Olviya"	Roof Repair	Energy and Environment	2006	67670				67670	18220		153560	100	92	80	48	
2	NO "Tavriya"	Roof Repair	Energy and Environment	2006	67863				67863	18220		153946	100	95	85	30	
3	NO "Bely Dom"	Basement Pipes	Energy and Environment	2006	63744				63744	18015		145503	100	24	24	7	
4	NO "Novator"	Roof Repair	Energy and Environment	2006	56681				56681	13154		126516	100	146	108	27	
5	NO "Ailand"	Basement Pipes	Energy and Environment	2006	67432				67432	25005		159869	100	236	159		
6	ACMH "Svitanok"	Roof Repair	Energy/Environment	2007	61039				74604	20862		156505	15	141	99	60	
7	ACMH "Nash Dom - 25"	External Walls Repair	Economic	2009	48504				72755	13815		135074	0	20	14	8	
8	ACMH "Aviator"	Flat Roof and External Walls Repair	Economic	2009	61714				92572	19263		173549	0	50	45	19	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Progress Status %	Direct Beneficiaries			Indirect Beneficiaries	
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other		Total	Wom-en	Men		Children
	<i>Sub-total:</i>	*	*	*	494647	0	0	0	563321	146554		1204522	0	734	555	172	
	Hola Prystan'																
1	Kindergarten Network	Roof Repair	Energy and Environment	2006	30262				30262	9584		70108	100	48	5	206	
2	"Galyna Nadiya"	Service Pipelines	Energy and Environment	2007	10756				10756	2740		24252	100	30	22	33	
3	"Golyany"	Service Pipelines	Energy and Environment	2007	13610				13610	3375		30595	100	20	13	4	
4	Kindergarten 3	Windows Insulation	Energy and Environment	2007	39668				39668	16793		96129	100	46	5	190	
5	ACMH at 45 Pokrysheva	Basement Pipes repair	Energy and Environment	2008	10992				16488	3554		31034		20	14	0	
6	ACMH Ozerianka	Roof Repair	Energy and Environment	2008	19333				28999	5679		54011		14	8	0	
7	ACMH GP Pensioner	Roof Repair	Energy and Environment	2008	8297				12445	2605		23347		22	11	3	
8	ACMH Lastivka	Basement Pipes repair	Energy and Environment	2008	15072				22609	4687		42368		21	26	7	
9	Kindergarten #2	Territory		2008	32983				49475	9662		92120		202	173	170	
	<i>Sub-total:</i>	*	*	*	180973				224312	58679		463964		412	302	632	
	Halych																
1	NO "Vivcharenko", 19	Basement Pipes	Energy and Environment	2006	52697				52697	11752		117146	90	92	80	35	
	<i>Sub-total:</i>	*	*	*	52697				52697	11752		117146	90	92	80	35	
	Saky																
1	ACMH Ivanovoji	Roof Repair	Energy and Environment	2008			28106		28106	6845		63057		15	16	19	
2	ACMH Kuznetsova	Roof Repair	Energy and Environment	2008			25993		25993	6377		58363		49	36	12	
3	Kindergarten 13	Sewage System	Energy & Environment	2008			42631		42631	10073		95335		177	101	180	
4	ACMH on 45 Internatsionaln a Street	Entrance Porches and Socle Walls Capital repair	Social	2009			23298		23298	5647		52243	0	75	59	40	
5	SC "Oktubrsky"	Sewer Disposal Street System	Environmenta l	2009			75000		75000	91100		241100	0	58	43	37	
6	SC "Pryvokzalny"	Sewer Disposal Street System	Environmenta l	2009			75000		75000	91100		241100	0	46	43	40	
7	CSO "Nash Dim - m. Saki"	Toilets Repair	Social	2009			57620		57620	13604		128844	0	70	8	700	
8	CSO "Rodyna"	Toilets Repair	Social	2009			61692		61692	14989		138373	0	48	11	483	
9	ACMH "Lad"	Construction of external sewage system	Social	2010			7865		9613	2942		20420		7	3	6	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CIDA	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
10	ACMH "Soglasie"	Capital repair of four flat roofs	Social	2010			60738		74235	15697		150670		123	68	33	
11	Gymnasium No 1	Repair of flat roofs and external walls	Social	2010			59391		72589	15965		147945		587	422	1536	
12	CSO "Krymska Zirochka" of Kindergarten No 2	Capital repair of sewage system and toilets	Social	2010			52630		64325	17795		134750		232	151	193	
	<i>Sub-total:</i>	*	*	*			569964	0	610102	291934	0	1472000	0	1487	961	3279	
	Voznesensk																
1	School No 5	Heating System	Energy & Environment	2007	15704				15704	4133		35541	100	50	6	534	
2	Kindergarten No 6	Toilets Repair	Social	2007	34443				34443	8004		76890	100	19	5	106	
3	ACMH Zaliznychnyk	Sewerage System	Energy & Environment	2007	48604				48604	11561		108769	100	26	15	8	
4	SC "Zatyshny"	Water Supply	Social	2007	67635				67635	37471		172741	100	112	128	46	
5	School #7	Toilets Repair	Social	2007	61735				61735	14120		137590	90	680	292	518	
6	School Network	Potable Water	Social	2007	22155				22155	5773		50083	90			5158	
7	School #4	Premises Renovation	Social	2008	33257				61763	11058				375	325	443	
8	School #10	Premises Renovation	Social	2008	51730				96070	17641				625	535	623	
9	School #8	Premises Renovation	Social	2008	42644				79197	14538				720	626	722	
10	ACMH "Meteor-Serviz"	Water Supply and Sewerage Systems	Social	2009	9257				13885	3601		26743	0	17	10	7	
11	ACMH "Budynek Gazovykiv"	Flat Roof Repair	Social	2009	37163				55744	10703		103610	0	109	96	48	
12	ACMH "Dim-Nadija"	Gable Roof	Social	2009	41829				62744	11779		116352	0	36	26	19	
13	ACMH "Raduzhny"	Flat Roof Repair	Social	2009	25940				38909	7445		72294	0	72	54	17	
14	ACMH "Zaliznychnyk-Voznesensky"	Roof repair	Social	2009		12767	19151					40097		8	6	2	
15	CSO "Beregynia" of Kindergarten No 5	Toilets	Social	2009		27830	61736					109559		504	385	514	
16	PO "Dialog"		Social	2009		40566	13885					45073		118	88	95	
17	ACMH "Bila Akatsija"	Capital repair of two flat roofs	Social	2010		51250			95178	16770		163198		118	97	59	
18	ACMH "Mrija-Voznesenska"	Replacement of old water supply and sewage systems	Social	2010		14805			27495	6300		48600		120	100	22	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Progress Status %	Direct Beneficiaries			Indirect Beneficiaries	
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other		Total	Women	Men		Children
19	ACMH "Sokoly-Zeleny Gai"	Capital repair of gable roof	Social	2010		9956			18491	3661		32108		9	5	1	
20	SCO "Gvozdychka"	Repair of gable roof	Social	2010		28322			52599	10491		91412		130	102	121	
21	SCO" Spyjannia rozvytku ZOSH No6"	Repair of flat roof	Social	2010		25147			46701	9483		81331		502	430	511	
22	SCO "Veselka-2"	Capital repair of toilets, replacement of water supply and sewage systems old pipes	Social	2010		51973			96522	18249		166744		140	96	147	
23	ACMH "Zagrava"	Replacement of old pipes of water supply and sewage system	Social	2010		11330			21042	9193		41565		8	12	4	
24	ACMH "Gurt-Zeleny Gai"	Replacement of old pipes of water supply and sewage systems	Social	2011		6672			15567	7660		29899		41	39	29	
25	ACMH "Nova-Doba"	Reconstruction of flat roof into gable roof	Social	2011		47928			111831	18751		178510		18	13	2	
	<i>Sub-total:</i>	*	*	*	492096	328546	94772	0	1144014	258385	0	2317813	0	4557	3491	9756	
	Kaharlyk																
1	BSP Komunarska	Premises Repair	Social	2007	24840				24840	5720		55400	90	12	9	10	
2	PO "Romashka"	Premises Repair	Social	2008	46235				56509	12376		115120					
3	ACMH "Oberig"	Gable Roof Repair	Social	2009	29279				35785	8230		73294	0	9	7	9	
4	ACMH "Nadija Plus"	Gable Roof Repair	Social	2009	19948				24381	11283		55612	0	12	9	10	
5	SCO «Teremok»	Installation of heat loss reducing PVC windows	Social	2010		30000			63491	25455		118946		227	202	200	
6	CSO "Maliatko"	Repair of toilets, water supply and sewage systems	Social	2010		20000			28000	12450		60450		126	19	30	
	<i>Sub-total:</i>	*	*	*	120302	50000	0	0	233006	75514	0	478822	0	386	246	259	
	Mohyliv-Podilsky																
1	Kindergarten 2	Windows Insulation	Energy & Environment	2007		37678			37678	9425		84781	90	55	4	245	
2	Kindergarten 5	Windows Insulation	Energy & Environment	2007		38564			38564	10775		87903	90	43	1	355	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by												
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total					
3	Kindergarten 1	Windows Insulation	Energy & Environment	2007		36508			36508	8975		81991	90	25	5	296	
4	NGO "Angel Nadiji"	Premises Repair	Social	2007		74950			74950	32423		182323	15	120	120	120	
5	School #3	Windows Insulation	Energy & Environment	2008				40556	49568	13414		103538		939	744	796	
6	ACMH "Gvardijsky 74"	Replacement of old pipes of internal water supply and sewage systems	Social	2010		15120			22680	4580		42380		55	24	41	
	<i>Sub-total:</i>	*	*	*		202820	0	40556	259948	79592	0	582916	0	1042	950	1057	
	Novovolynsk																
1	Kindergarten 4	Windows Insulation	Energy & Environment	2007	7700				7700	2337		17737	90	36	4	200	400
2	SC "Strumok"	Sewerage System	Energy & Environment	2007	53900				53900	25060		132860	90	32	29	13	
3	ACMH "Samshyt"	Water Supply	Social	2007	7200				7200	2208		16608	90	22	14	6	
4	ACMH "Nadija 2007"	Water Supply	Social	2007	6100				6100	2267		14467	90	22	14	15	
5	ACMH "Klavdiya"	Roof Repair	Energy/Environment	2007	4960				44640	6686		56286	15	26	17	14	
6	ACMH "Vira"	Basement Pipes	Social	2007	4080				36720	36720		77520	15	20	25	14	
7	ACBM "7-YA"	Roof Repair	Energy/Environment	2007	3920				35280	5003		44203	90	19	7	12	
8	SC "Svitanok"	Potable Water	Social	2007	7000				63000	16533		86533	90	20	16	6	
9	ACMH "Iskra"	Roof Repair	Energy/Environment	2007	5150				46350	6274		57774	90	27	11	19	
10	SC "Girnyk Volyni"	Streets' Sewerage System	Social	2009	50911				62225	37468		150604	0	47	39	33	
11	FACMHs "Zhovtneve"	Replacement of old windows and doors	Social	2011		9287			13931	10754		33972		75	54	28	
	<i>Sub-total:</i>	*	*	*		150921	0	0	363115	140556	0	654592	0	271	176	332	400
	Lvi'v																
1	ACMH "Bilya Parku"	Roof Repair	Energy/Environment	2007	73719				73719	22562		170000	5	45	40	21	
2	School # 17	Premises Repair	Social	2007	28425				28425	9150		66000	5	164	155	150	800
	<i>Sub-total:</i>	*	*	*		102144			102144	31712		236000		209	195	171	800
	Rubizhne																
1	PO "Rozvytok"	Basement Pipes	Social	2008	22997				22997	8300		54294		361	203	120	
2	ACMH "Jednist-Rubizhne"	Windows and Doors Replacement	Environmenta	2009	14352				14352	5180		33884	0	18	17	2	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
3	ACMH "Nash Kvartal"	Windows Replacement	Economic	2009	7247				7247	3575		18069	0	15	14	5	
4	ACMH "Nash Kvartal-2"	Windows Replacement	Economic	2009	4100				4100	2178		10378	0	11	8	2	
5	ACMH "Nash Kvartal-4"	Windows Replacement	Economic	2009	8232				8232	4339		20803	0	20	18	11	
6	ACMH "Kosmos-Rubizhne"	Premises repair	Social	2009	21669				21669	6240		49578		36	39	9	
7	ACMH "Oberig-17"	Replacement of old windows and doors in entrances	Social	2010		19451			23774	6703		49928		35	27	7	
8	ACMH "Rudenko 1"	Replacement of old windows and doors in entrances	Social	2010		17474			21357	5739		44570		34	31	14	
9	CSO "Prostir" of school No 4	Installation of heat loss preventing PVC windows	Social	2010		31185			38115	10319		79619		340	170	300	
10	PO "Krapelka Shchastia"	Reconstruction of school building's entrance	Social	2011		33120			49680	17715		100515		338	70	345	
	Sub-total:	*	*	*	252714	101230	0	0	211523	70288	0	287521	0	1598	1084	1380	
	Ukrayinka																
1	ACMH "Budivelnik Ukrayinky"	Premises Repair	Social	2008	68850				68850	39546		177246		89	47		
2	ACMH "Zhytlovy complex "Dnipro"	Water Supply and Sewerage System	Social	2009	51070				62419	17610		131099	0	299	273	54	
	Sub-total:				119920				131269	57156		308345		89	47	54	
	Dzhankoy																
1	SC "Rhythm"	Windows and Doors Installation	Environmental	2009			67291		67291	17754		152336	0	560			
2	SC "Dobroe Delo"	School Premises Repair	Social	2009			67500		67500	17800		152800	0	511	511		
3	CSO "Topolek"	Toilets	Social	2009			67498		67498	15600		150596		29	3	138	
4	CSO "Arnika"	Construction of sewage disposal street system	Social	2010			50063		61189	13361		124613		27	28	11	
5	Dzhankoy	Capital repair of heating system, creation of hot water distribution	Social	2011		63680			95520	22200		181400		183	126	263	
	Sub-total:	*	*			63680	454641	0	561287	137869	0	1217477	0	716	415	1904	
	Nyzhniogirsky																

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by							Progress Status %	Direct Beneficiaries			Indirect Beneficiaries	
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other		Total	Women	Men		Children
1	PO "Vognyk"	Toilets	Social	2009	61525				61625	13672		136772		445	171	130	
	<i>Sub-total:</i>				61525				61625	13672		136772		445	171	130	
Backchysaray																	
1	PO "Buratino"	Sewage System	Social	2011		46478			46478	10828		103784		100	88	98	
	<i>Sub-total:</i>					46478			37377	10828		103784		100	88	98	
Yevpatoria																	
1	CSO "Opikunskia Rada "Spryjannia" gimnazii no 8"	Capital repair of toilets, replacement of water supply and sewage systems' old pipes	Social	2010			52812		52812	15475		121099		828	737	731	
2	CSO Opikunskia Rada "Spektr" of school no 11	Replacement of heating system old pipes in the 1st floor pipe duct	Social	2010			52092		52092	12681		116865		760	713	700	
3	CSO "Pikluvalna Rada "Turbota" of school no 12	Replacement of heating system old pipes in basement	Social	2010			43782		43782	10229		97793		734	375	672	
4	CSO "Shkola No 14 – Litsei"	Capital repair of toilets, replacement of water supply and sewage systems' old pipes	Social	2010			52810		52810	14735		120355		856	753	837	
5	ACMH "Budivelnik"	Replacement of old pipes of hot water supply and heating systems	Social	2010			40547		40547	9665		90759		165	102	36	
6	FC "Merkuriy"	Replacement of old windows in entrances of the community house	Social	2011		9331			11405	2862		23598		46	46	10	
7	ACMH "Budivelnik"	Replacement of heating systems' old pipes in two houses	Social	2011		25947			31713	15456		73116		144	103	34	
	<i>Sub-total:</i>					35278	242043	0	285161	81103	0	643585	0	3533	2829	3020	
Novoozerne																	
1	CSO "Doshkilny uchbovy zaklad "Jakoriok"	Installation of heat loss reducing PVC windows	Social	2010			99000		99000	26310		224310		195	126	156	
	<i>Sub-total:</i>						99000		99000	26310		224310		195	126	156	
Kalynivka																	

SN	CBO/Network	Purpose	Sector	Year of Start	Estimated Cost and Cost Sharing by								Progress Status %	Direct Beneficiaries			Indirect Beneficiaries
					UNDP	SDC	CID A	Norwegian	Municipality	CBO/Net-work	Other	Total		Women	Men	Children	
1	CSO "Maliatko-Kalynivchatko"	Installation of heat loss reducing PVC windows	Social	2011		62800			27000	8800		62800		60	49	47	
	<i>Sub-total:</i>					62800			27000	8800		62800		60	49	47	
	Total 2004	*	*	*	488600				488600	118000	65200	1160400	100.0	1311	1574	4749	
	Total 2005	*	*	*	293300				684700	119100	61100	1158200	99.2	2637	1932	8936	
	Total 2006	*	*	*	1279608	896165			2175773	577279	380964	5309789	99.1	14003	11711	7735	40662
	Total 2007	*	*	*	2243623	187700		181160	5223433	1206562	129000	9171478	51.0	10725	7368	24639	4149
	Total 2008	*	*	*	559314	130556	96730	216722	1634672	465720	334800	3438514	98.1	6355	4953	5379	
	Total 2009	*	*	*	663788	953671	494899	89588	2672587	998123	174000	6046656	31	1038	8307	9524	
	TOTAL 2010					922495	571730		2357586	629460		4481271			9509	7317	8883
	Total 2011	*	*			347683			347683	97242		792608	0	45418	45354	68279	5615756
	Total 2004/2011				5606873	3438270	571730	270748	15585759	4211625	1145064	31560439		15760	13139	10050	
	Percentage	*	*	*	17,8	10,9	1,8	0,9	49,4	13,3	3,6	100.0	81	198000			

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Project Staffs		Designation
Iryna Skaliy		Project Manager (April 2008 – to date)
Olena Ursu		Governance and Sustainable Development Officer (June 2008 – to date)
Galyna Smirnova		Monitoring and Communication Officer (July 2008 – to date)
Leonid Tulovsky		Quality Management Officer (April 2006 – September 2008)
Olga Osaulenko		Local development Specialist (August 2009 – to date)
Lidiya Movchan		Financial Assistant (September 2009 – to date)
Oleksandra Yudina		Administrative Assistant (September 2009 – to date)
Andriy Rudenko		Driver (May 2004 – to date)
Municipal Support Teams		Designation
Ivano-Frankivsk	Bohdan Bilyk	Municipal Project Coordinator (Apr 2004 – to date)
	Oleh Fedoryshyn	Community Mobiliser (Jun 2004 – to date)
Rivne	Petro Vakhnyuk	Municipal Project Coordinator (Feb 2006 – to date)
	Olena Kazmirchuk	Community Mobiliser (Jun 2004 – to date)
Zhytomyr	Borys Paholyuk	Municipal Project Coordinator
Galych	Oksana Stefan'ko	Municipal Project Coordinator (Nov 2005 – to date)
	Zoryana Martynyuk	Community Mobiliser (Nov 2005 – to date)
Mykolayiv	Ivan Bohoslavets	Municipal Project Coordinator (Nov 2005 – to date)
	Olena Matyukhina	Community Mobiliser (Nov 2005 – to date)
	Alla Manakova	Community Mobiliser (Nov 2005 – to date)
Novohrad-Vol.	Iryna Hudz'	Municipal Project Coordinator (Nov 2005 – to date)
Kirovske	Serhiy Polyusyuk	Municipal Project Coordinator (Mar 2006 – to date)
Kagarlyk	Lyubov Pavlenko	Municipal Project Coordinator (2011- to date)
Hola Prystan'	Nina Shamanska	Municipal Project Coordinator (June 2006 – to date)
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Voznesensk	Oleksandr Zayika	Municipal Project Coordinator (August 2006 – to date)
	Yulia Gurtova	Community Mobiliser (December 2007 – to date)
Ukrayinka	Oksana Kyrylyuk	Municipal Project Coordinator (2011-to date)
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Lviv	Natalia Mikhnova	Municipal Project Coordinator (2010-to date)
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Dolyna	Oleksandr Kizyma	Municipal Project Coordinator (June 2007– to date)
	Serhiy Harhat	Community Mobiliser (June 2007– to date)
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Kalynivka	Markarova Iryna	Municipal Project Coordinator (September 2007 – to date)
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	Iryna Dorogun	Municipal Project Coordinator (2011- to date)
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Novoozerne	Sidelynkova Nataliya	Municipal Project Coordinator (2011 – to date)

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